## Greater Nottingham (Robin Hood Area) Enhanced Partnership Scheme

Developed by Nottingham City Council, Nottinghamshire County Council, and the Bus Partnership Group

March 2024



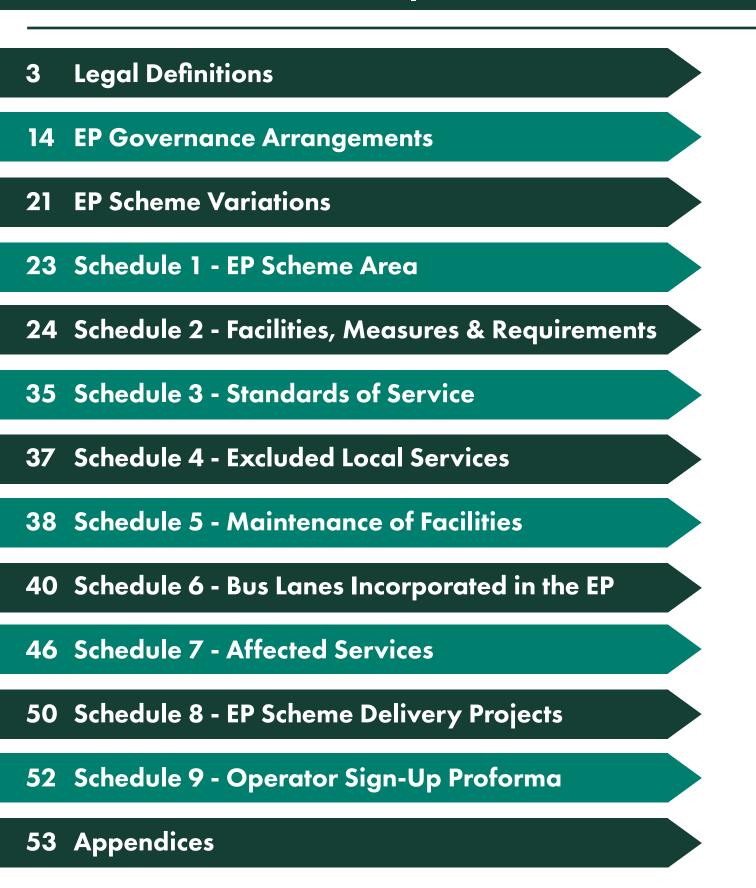




Nottinghamshire County Council



### **Greater Nottingham** Enhanced Partnership Scheme

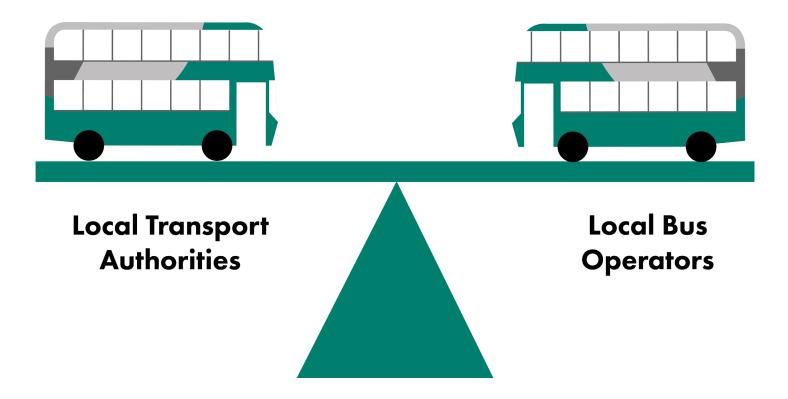


# **Scheme Summary**



By working together the Greater Nottingham (Robin Hood Area) Enhanced Partnership Scheme partners will deliver a balanced bus network with the following outputs:

- Bus priority measures
- An improved passenger experience
- Vehicle enhancements and investment
- Advanced realtime travel information at stops and on the web
- Protection and upgrades of bus interchange facilities
- Funding bids to government to support improvement





### The first Greater Nottingham (Robin Hood Area) Enhanced Partnership Scheme is made in accordance with Sections 114 - 123 of the Transport Act 2000 (as amended) by Nottingham City Council (the "Scheme")

by: Nottingham City Council, Loxley House, Station Street, Nottingham, NG2 3NG.

Term	Definition
Bus stand clearway	shall mean a bus stop clearway as defined in accordance with paragraph 1(a) of Part 1 to Schedule 19 of The Traffic Signs Regulations and General Directions 2002 but which will permit a local bus to stand within the clearway for as long a may be necessary up to a maximum period of ten minutes;
Bus stop	means all bus stops within the Scheme Area, including bus stand clearways and bus stop clearways;
Bus stop clearway	shall have the meaning given to it Paragraph 1(a) of Part 1 to Schedule 19 of the Traffic Signs Regulations and General Directions 2002 (SI3113/2002);
Bus stop clearway (regulated)	shall mean a bus stop clearway as defined in Appendix 3 to the Scheme;
Bus stop clearway (non-regulated)	shall mean any bus stop clearway other than a bus stop clearway (regulated);
Commencement date	means the date of commencement of the Scheme pursuant to Clause 2.1, or such later date as the Scheme may commence following any postponement of the Scheme under Section 117 of the Transport Act 2000;
Core local service	means a local service operating at a frequency of four or more buses an hour between 8am and 6pm Monday to Friday;
Complementary local service	means a local service other than a core service;
the Council	Nottingham City Council, Loxley House, Station Street, Nottingham NG2 3NG;
DDA	means the Disability Discrimination Act 1995 (as amended) and "DDA compliant" shall be construed accordingly;
Double stop (regulated or non-regulated)	shall mean a double stop as defined in Appendix 3;
Excluded services	shall mean the category of local services listed in Schedule 4;
Non-regulated stop	shall mean a non-regulated bus stop as defined in Appendix 3;
Regulated stop	shall mean a regulated bus stop as defined in Appendix 3;
Scheme area	means the area marked on the map at Schedule 1;



Term	Definition
Non-regulated stop	shall mean a non-regulated bus stop as defined in Appendix 3;
Regulated stop	shall mean a regulated bus stop as defined in Appendix 3;
Scheme area	means the area marked on the map at Schedule 1;
Service change dates	<ul> <li>means the closest Sunday to the following:-</li> <li>Last Sunday in January</li> <li>Sunday before May Day Bank Holiday</li> <li>End of school summer term</li> <li>Start of the new school year</li> </ul>
Slot booking	means the slot booking system which operators pursuant to the Scheme are required to comply with pursuant to Schedule 3 and Appendix 3 to the Scheme;
Enhanced Partnership	means an Enhanced Partnership Plan and Scheme made pursuant to the provisions of Section 138A of the Transport Act 2000 as amended;
Standards of service	means the standards of service set out in Schedule 3 (Standards);
Traffic Commissioner	has the meaning set out in Section 82(1) of the Public Passenger Vehicles Act 1981. (For the purposes of this Scheme this is the Traffic Commissioner for the North Eastern Traffic Area);
TRO	means a Traffic Regulation Order;
1985 Act	Transport Act 1985;
2000 Act	Transport Act 2000;
2017 Act	Bus Services Act 2017;
Bus operators (or operators)	means all large operators, medium operators and small operators running qualifying bus services taken collectively;
City Council	means Nottingham City Council;
County Council	means Nottinghamshire County Council;
Enhanced Partnership Scheme Variation	means a formal variation of the relevant Enhanced Partnership Scheme as a result of the voting mechanism set out on page 43 of the Enhanced Partnership Plan document which will then constitute a formal variation of the relevant scheme for the purposes of s.138E(1) of the 2000 Act;
Facilities	means those facilities referred to in Schedule 2 which shall be deemed such for the purposes of s.138D(1) of the 2000 Act;
Greater Nottingham Bus Partnership	means the committee of selected Nottingham bus operator representatives, City and County Council representatives and responsible for formulating recommendations to be put forward to the Greater Nottingham Bus Partnership Board and including specific Enhanced Partnership Scheme Variations using the mechanism in the Greater Nottingham Enhanced Partnership Plan document;



Term	Definition
Greater Nottingham Enhanced Partnership (or Enhanced Partnership)	means the Enhanced Partnership covering the geographic extent of the administrative of the "Robin Hood" travel zone at Figure 1 in the Greater Nottingham Enhanced Partnership Plan document;
Greater Nottingham Bus Partnership Board	means the committee of all Greater Nottingham bus operators and City and County Councils responsible for making decisions in relation to recommendations made by the Greater Nottingham Bus Partnership (in line with the Greater Nottingham Enhanced Partnership governance arrangements);
Large, medium or small operator	means any single bus operator with registered commercial mileage representing the following proportions of total registered mileage for Qualifying Bus Services in the Scheme Area will be classified as follows: 25%+: large 15%-25%: medium 0-15%: small
Measures	means those measures referred to in the Scheme, Schedule 2 and 3 which shall be deemed as such for the purposes of s.138D(2) of the 2000 Transport Act;
Non-qualifying bus service	means the services excluded from classification as qualifying bus services;
Qualifying bus service	<ul> <li>means a registered local bus service with one or more stopping place within the geographical area of the Enhanced Partnership, with the exception of:</li> <li>Any schools or works registered local bus service not eligible for Bus Service Operators Grant (BSOG)</li> <li>Any cross-boundary registered local bus service with less than 10% of its registered mileage within the Enhanced Partnership area</li> <li>Any services operated under Section 22 of the 1985 Act</li> <li>Any other registered local bus service that the operators (through the Greater Nottingham Bus Partnership Board voting mechanism in Section 7 (insert page no.)) and City and County Councils decide should be excluded from all or specific requirements of the Enhanced Partnership Scheme.</li> </ul>
Requirements	means those requirements placed upon bus operators to the extent that the same operates qualifying bus services identified as such within Schedule 2 and 3 of the Plan and meeting the requirements of s.138C of 2000 Transport Act;



Term	Definition
Traffic Commissioner powers	means 'relevant registration functions' of Traffic Commissioners to the extent that they relate to a 'relevant service' both within the meanings given to them under Section 6G(10) of the 1985 Act.

1. D	1. Date and Period of Operation		
1.1	The Scheme will be made on and come into operation on 1 August 2022.		
1.2	The Scheme will operate for a period of five years from the commencement date notwithstanding any postponement of any requirements, measures or facilities referred to in the Scheme and subject to bespoke variation or revocation in accordance with Section 138E of the Transport Act 2000 (as amended).		

#### 2. Scheme Purpose and Objections

- 2.1 The Scheme aims to bring benefits to persons using local services by improving the quality of those local services operating in the Scheme Area and restricting the use of the bus stops in Nottingham city centre and Beeston town centre to those local services that meet a given quality standard. The Councils are satisfied that both the provision of the facilities and the provision of local services to the required standard will achieve this aim.
- 2.2 The Scheme aims to enable bus operators to achieve more reliable and punctual services in accordance with bus service registrations as part of their commitments to the Traffic Commissioner. Measures and funding will be put in place, using funding from the Transforming Cities Fund and £1.2bn Bus Service Improvement fund to support bus journey speeds, with a view to maintaining and improving on existing journey times. Interventions will include extended traffic light priority and the development of a bus operator pinch point package which will be co-developed with operators. Revenue from the Workplace Parking Levy will continue to be invested in bus and bus related infrastructure for the duration of this scheme.
- 2.3 The Scheme purpose and objectives are:-
  - Maintenance of pre-Covid high frequency level of services and accessibility across the bus network
  - Roll-out of further bus priority across the network ensuring buses have priority over inefficient transport modes and address operator pinch points
  - Upgrades to the existing real time information estate
  - Improvements to bus stop waiting infrastructure in district centres
  - Roll-out of the new smart ticketing and contactless payment products
  - Bus station and interchange improvements
  - Extension of camera enforcement, traffic regulation orders and new red routes
  - Delivery of an enhanced Robin Hood Network marketing campaign



#### **Scheme Purpose and Objections**

- 2.3 Help deliver the Government's Transport Decarbonisation plan
  - Deliver "Levelling Up" through better access to jobs and opportunities
  - Grow bus patronage
  - Improve the range of destinations served by bus routes and in particular to better serve major new developments including Broad Marsh Centre, Nottingham Station, Eastside, Netherfield, Gamston and Sharp Hill
  - To reduce pressure on congested bus priority streets and bus stops to help improve journey reliability and reduce delays
  - Provide management of on-street stops in Nottingham city and Beeston town centre on a similar basis to bus station management, with the introduction of a slot booking system

3. Scheme Area		
3.1	The Scheme Area covers the Greater Nottingham (Robin Hood) Area as shown in Schedule 1 with the slot booking system see section applicable to Nottingham city centre and Beeston town centre, as shown in Appendix 3.	
3.2	The Scheme shall apply to operators of Local Services operating with the Scheme Area. Unless exempted under the provisions of the Scheme (or when implementation of any Requirement in respect of Bus Operators is postponed under the provisions of the Scheme until the date specified as the date upon which it has effect).	
3.3	A summary of all Local Services operating in the Scheme Area at the date of making of the Scheme is set out in Schedule 6 ("Affected Services"). The Council will update the summary of Affected Services when required for every service change date and the Council will make copies available to the Traffic Commissioner and all operators of affected Local Services. For the avoidance of doubt, such list of Scheduled Services will be an indicative list only of those Local Services which the Council believes to fall within the terms of the Scheme. An omission from the list of Affected Services shall not exempt from the Scheme, which would otherwise fall within the terms of the Scheme.	
3.4	Broad Marsh Bus Station and Victoria Bus Station and their facilities located within the Scheme area are Facilities for the purposes of this Scheme. Victoria Bus Station and the services that terminate their will be exempt from meeting the Euro VI emission standard until 1 January 2024 but subject to all other scheme requirements.	



#### 4. Facilities 4.1 Subject to Clause 8 (Conditions of Use), the Council will make the facilities available (as detailed in Scheduled 2) to local services from the commencement date, until the date the Scheme ceases to have effect. 4.2 Clause 5.1 shall not apply in relation to any local service using a facility for any period during which the Council is temporarily unable to fulfil its obligations, in respect of that facility, due to circumstances beyond its control. In such circumstances the Council shall notify any operator affected by the non-provision of such facility, confirming the reason for such non-provision and the anticipated period during that the facility will not be available. 4.3 The facilities are to be maintained for the duration of the Scheme in accordance with Schedule 5 (maintenance of facilities). 4.4 A number of environmental schemes including bus lanes have been implemented within and beyond the Scheme Area, to provide priority for buses. Traffic light priority will be extended through the conurbation as part of the Transforming Cities programme, as detailed in Schedule 8. Any queries regarding the Traffic Regulation Orders for the Scheme Area may be obtained 4.5 from Nottingham City Council, Traffic and Safety, Development, Loxley House, Station Street, Nottingham, NG2 3NG. 4.6 The Council will continue to provide bus stop infrastructure as part of the Council's ongoing commitment to provide improvements to bus stops for bus passengers and operators. All of the facilities will be maintained to an acceptably high standard providing benefits to passengers, and will continue to provide significant benefits to passengers under the Scheme. These facilities are therefore included within the Scheme (as detailed in Appendices 2 and 6). The Council will also continue to invest in smart ticketing and bus priority measures, and futureproof the real time system via the Transforming Cities programme and through BSIP funding once confirmed by Government, see Schedule 8. 4.7 Operators will be engaged at every stage from inception to detailed design for all new bus infrastructure projects. Operators must share on a transparent, open-book basis any operational savings generated by bus priority scehemes as detailed in Schedule 8. Cost savings in areas including fuel, vehicle maintenance, driver overheads and any other cost as requested can be put in place between operators and the councils to facilitate the exchange of cost information on a confidential basis. Operators will provide cost information 6 months after the implementation of new bus priority schemes in order for the councils to judge whether significant savings have been generated. Any savings generated by individual operators will then be expected to be reinvested in improvements for passengers this can include but is not limited to improvements to onboard audio visual information, promotion and marketing of the Robin Hood Network, zero emission buses, fare reductions / discounts and promotions. Priorities for reinvestment of operator cost savings will be negotiated on a case by basis between individual operators and the council and reported back to the EP Board once agreed.



5. Sto	andards of Services to be Provided by Bus Operators
5.1	For the purpose of the Scheme, all local services will be either a core local service or a complementary local service, in accordance with the requirements of Clauses 6.2 and 6.3 of this Scheme.
5.2	A local service will be a core local service where it operates [within the Scheme Area] at a frequency of four or more buses an hour between 8am and 6pm Monday to Friday. Core local services shall comply with the Standard of Services as specified in Schedule 3 including:
	a) meeting the Euro VI emission standard (unless exempt under Paragraph 4.4) b) having DDA compliant destination displays and full DDA accessibility, save to the extent that such core local service is exempt from a Standard of Service pursuant to Clause 6.4 below.
5.3	Complementary local services are all local services operating in the Scheme Area which are not a core local service. Complementary local services shall comply with the Standards of Services as specified in Schedule 3, including:
	a) subject to Clause 6.6, meeting Euro VI emission standards (unless exempt under Clause 4.4); and b) having front DDA compliant destination displays.
5.4	The standards as specified in 5.2 shall not apply to a service using a step entrance coach that is compliant with at least Euro VI emission standards on either a core or complementary local service, which will be permitted to use the facilities within the Scheme Area, provided that the operator of such provides an alternative service in accordance with Clause 6.5 of this Scheme.
5.5	The alternative service to be provided pursuant to Clause 6.4 must operate to at least the same frequency as the service operated using a step entrance coach, to the same destination and on substantially the same route and must use one of the bus stops within the Scheme Area, and stop at least the same (or similar) stops as the step entrance coach. If necessary, a combination of services can be used to meet the criteria.
5.6	Notwithstanding Clauses 6.2 to 6.5, with effect from 1 August 2022, all local services operating in the Scheme Area must comply with Euro VI emission standards.
5.7	Any notification which has been requested to be sent to the Council should be copied to Public Transport Team, Loxley House, Station Street, Nottingham, NG2 3NG.

6. Scheme Benefits	
6.1	Improvements to infrastructure, highways, vehicle quality and staff training will continue to be developed following the introduction of this Scheme, which will bring benefits to passengers using local services in the Scheme Area by improving the quality of those local services.



### 6. Scheme Benefits

6.2	Congestion in the Scheme Area is currently one of the biggest causes for unreliability, solved only by the addition of extended journey time, which prevents any significant reductions in scheduled journey times. The introduction of the Scheme will have a positive effect on containing congestion and maintaining accessibility levels by increasing bus usage and modal split. Measures will be put in place, using funding from the Transforming Cities fund and £1.2bn BSIP fund to support bus journey speeds, with a view to maintaining and improving on existing journey times. Interventions will include extended traffic light priority and the development of a bus operator pinch point package which will be co-developed with operators. When funding from the Transforming Cities fund expires, alternative sources of capital from Central Government funds will be sought to continue this work. These interventions will support the potential reintroduction of cross city bus routes where commercially viable. Revenue from the Workplace Parking Levy will continue to be invested in bus and bus related infrastructure for the duration of this scheme. Upon confirmation of BSIP funding the scheme will be varied in accordance with Section 7 of the Greater Nottingham (Robin Hood Area) Enhanced Partnership Plan (page 43- 44).
6.3	The future planned and continued growth of the conurbation (Sustainable Urban Extensions) will inevitably put additional strain on the city centre to accommodate more buses in an increasingly restricted area, with limited kerb space, this will need to be managed constructively.
6.4	There has already been significant investment in the city centre with regard to Nottingham Express Transit, Better Bus Areas, Extended Clear Zone, Turning Point, Transforming Cities, enforcement mechanisms, waiting infrastructure, smart and contactless ticketing, electric bus charging infrastructure, electronic information. The City Council is keen to protect this investment by ensuring that it is used by high quality bus services.
6.5	This Scheme will support public health in the city by reducing the emissions of harmful Nitrous Oxide (NOx) and Particulate Matter from the city's bus fleet. It will also contribute to a reduction in the city's Carbon Dioxide emissions and contribute to the Nottingham's ambition to become the UK's first carbon neutral city. Providing as it does a strong incentive to operators, through raised emissions standards, to invest where commercially viable, in alternatives to diesel, which have a lower carbon footprint. Nottingham is now under Ministerial Direction to deliver legal compliance for NOx emissions as soon as possible. The council will continue to work with operators and Central Government to secure funding to achieve this aim. Whilst acknowledging the significant investment that operators have already made in delivering low carbon passenger transport across Nottingham.



7. C	7. Conditions of Use		
7.1	An operator of a local service may only use the facilities in the Scheme Area if:		
	a) a written undertaking from the operator in the template form attached at Schedule 9 is provided to the Traffic Commissioner and a copy delivered to the Council; and b) each local service is provided by such operator to the standards in accordance with that undertaking except for any period during which such operator is temporarily unable to do so owing to circumstances beyond their control, provided that the Council is notified in writing as soon as practicably possible as to the reasons and period of such non-compliance.		
7.2	Any operator of a local service who fails to comply with Paragraph 8.1 above may be subject to action by the Traffic Commissioner in accordance with Section 26 (conditions attached to PSV operator's license) Transport Act 1985 and Section 155 Transport Act 2000.		

8. REVIEW AND MONITORING		
8.1	The scheme will be reviewed at each Greater Nottingham Bus Quality Partnership Meeting, which will include an assessment of the Scheme's benefits in order to determine if any action is required to maintain the facilities and standards of service.	
8.2	The Councils reserves the right to monitor compliance with the standards of services in respect of a local service which is using any of the facilities and operators of such services will allow the Council (including its officers and employees) reasonable access to any such local service for this purpose and provide any reasonable assistance required for this purpose.	
8.3	The Councils must provide, maintain or enforce any facilities or continue to take measures throughout the life of the EPS as required under Section 138J of the 2000 Act.	



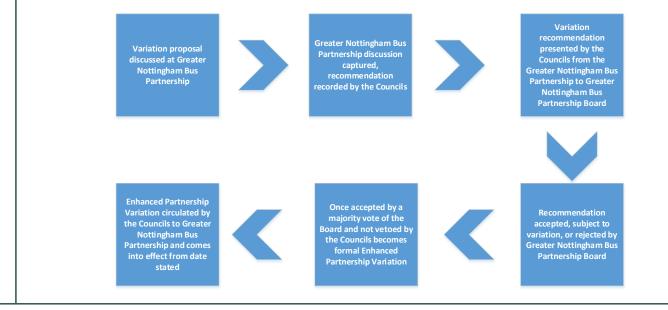
#### 8. REVIEW AND MONITORING

8.4 Any variation or amendment to the Scheme will be undertaken using the Bespoke Variation Mechanism outlined on page 43-44 of the Plan under powers at s1.38E of the Transport Act 2000.

The following process (Figure 1) will be used to adopt a variation to this Scheme as provided for by s.138E of the 2000 Act, in place of the default objection mechanism that would otherwise apply as provided for by s. 138L and s.138M of the TA 2000.

Any Enhanced Partnership Variation to be developed and implemented applying the provisions of s138E requires both of the following conditions to be met - a simple majority vote of the Greater Nottingham Bus Partnership Board in favour of the same; and the Councils veto on the Greater Nottingham Bus Partnership Board has not been invoked in response to such a vote.

#### FIGURE 1: Process of Enhanced Partnership Scheme Variation



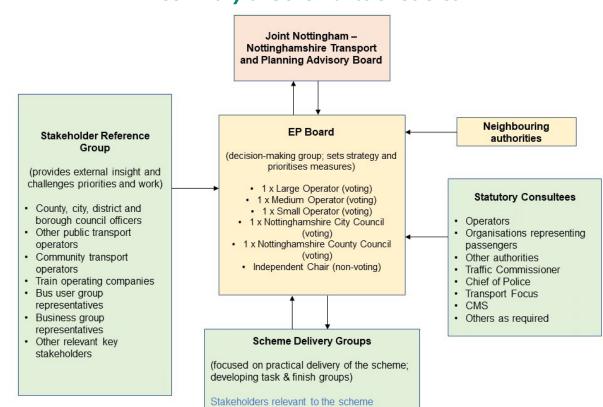
**Governance Arrangements** 



### For decision-making purposes, the Greater Nottingham Bus Partnership will be governed by three bodies:

- 1. Great Nottingham Bus Partnership Independently chaired and in which all operators will be entitled to participate and be invited, but attendance will be voluntary.
- 2. Greater Nottingham Bus Partnership Board With the mandate to take decisions using the Enhanced Partnership Scheme Variation mechanism on issues put to them by the Greater Nottingham Bus Partnership, and other issues identified as being relevant to partnership delivery. Will report to the Joint Nottingham Nottinghamshire Transport and Planning Advisory Board.
- 3. Joint Nottingham Nottinghamshire Transport and Planning Advisory Board Will monitor and have oversight of the work of the Greater Nottingham Enhanced Partnership Board, be the accountable body for all funding decisions and ratify all decisions and recommendations made in relation to partnership delivery.

The Robin Hood Marketing Group will also make recommendations to the partnership and board in relation to the Marketing of Network, particularly in relation to the multi-operator ticketing offer. See Robin Hood Marekting Group document for its Terms of Reference.



#### **Summary of Governance Structures**

## **Governance Arrangements**

Bus users will be surveyed at least annually on the performance of the BSIP/EP and meeting of objectives and detailed data on performance against targets will provided to all scrutiny groups to assess the performance of the network. Areas of review will include but not be limited to passenger satisfaction and complaints, journey times and reliability, decarbonisation, marketing reach and network development.

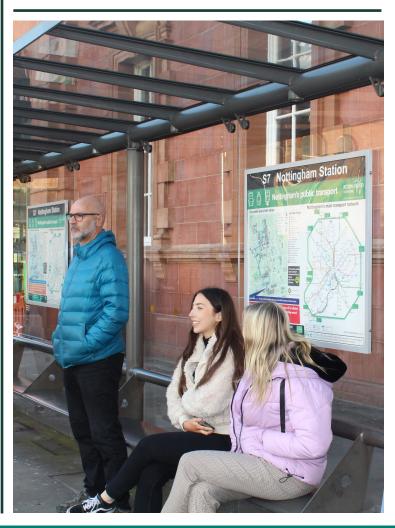
### Greater Nottingham Bus Partnership – Role and Responsibilities

The Greater Nottingham Bus Partnership will provide opportunities for discussing issues of all kinds affecting the Nottingham bus network, consulting with and building consensus across the various stakeholders and making recommendations to Enhanced Partnership Board to inform decisions and reporting to the joint Nottingham-Nottinghamshire Transport and Planning Advisory Board for scrutiny and review.

Membership of the Greater Nottingham Bus Partnership will comprise the following:

- All bus operators running qualifying bus services
- Nottingham City Council (Transport Strategy and Public Transport Operations)
- Nottinghamshire County Council (Transport and Travel Services)
- Sustainable Transport Nottingham
- DVSA
- Representatives of protected characteristics and business groups

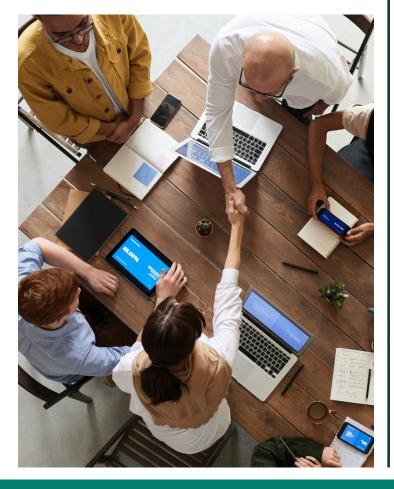
- Broxtowe Borough Council
- Rushcliffe Borough Council
- Gedling Borough Council
- Nottingham Trams Limited
- Tramlink
- East Midlands Railways
- Northern Rail
- Cross Country
- Independent Chair
- Derby City Council
- Derbyshire County Council
- Leicestershire County Council
- Nottingham Business Improvement District
- Nottinghamshire Chamber of Commerce
- Nottingham University Hospitals
- D2N2 LEP





### Greater Nottingham Bus Partnership Annual General Meeting (AGM)

The final Greater Nottingham Bus Partnership meeting of each financial year will be the designated Greater Nottingham Bus Partnership AGM. All operators will be invited to selfnominate or nominate other willing operators for Greater Nottingham Enhanced Partnership Board membership, to represent themselves and all other operators in their category. Ahead of the Greater Nottingham Bus Partnership AGM. A ballot will be organised by the City and County Council at the Annual General Meeting to select operators' preferred Greater Nottingham Enhanced Partnership Board representatives (see 'Greater Nottingham Bus Partnership Board - Role and Responsibilities', page 36-37).



#### **Meeting Arrangements**

Greater Nottingham Bus Partnership meetings will take place quarterly. Greater Nottingham Bus Partnership meetings will be arranged, minutes taken by the City Council and normally held at Loxley House. The meetings will be chaired independently. Meeting length will vary according to agenda content but ordinarily expected to be one to two hours.

ROBIN |

Agendas and meeting papers (including a copy of minutes and outcomes of decisions taken at the previous Partnership meetings) will be circulated by the City Council no less than one week in advance of each meeting, and draft minutes circulated no more than two weeks after each meeting. Draft minutes will be approved at the next Greater Nottingham Bus Partnership meeting.

### Greater Nottingham Bus Partnership Board – Role and Responsibilities

The Greater Nottingham Bus Partnership Board will be the decision-making body of the Greater Nottingham Bus Partnership.

Certain decisions of the Greater Nottingham Bus Partnership Board may constitute Enhanced Partnership Scheme Variations pursuant to Section 7 (see page 43) hereof if the requirements therein are met. Membership of the Greater Nottingham Bus Partnership Board will comprise the following representatives:

• 1x large operators (voting)

## **Governance Arrangements**

- 1x medium operators (voting)
- 1 x small operators (voting)
- 1 x Nottingham City Council (voting)
- 1 x Nottinghamshire County Council (voting)
- Independent Chair (non-voting)

Board meetings will require a quorum of three operator representatives, with a minimum of one per category (large/medium/small) and one City and County Council representative. An operator representative may, if necessary, arrange for an alternate or deputy from the same category to participate with voting rights.

Voting should take place at Board Meetings where possible but should a voting member wish for the vote to be conducted via Microsoft Teams within a requested number of days of the meeting the independent chair should not unreasonably deny such a request to allow operators to discuss within their business, other operators within their voting group or seek further approvals as may be required.

### **Terms of Reference**

As the key oversight body of the Greater Nottingham (Robin Hood Area) Enhanced Partnership. The board will:

- monitor the progress of the Enhanced Partnership in delivering the EP Plan and BSIP;
- monitor the effectiveness of implemented Schemes in achieving the EP Plan and BSIP objectives;
- work with the Councils to respond to Government or other funding opportunities

that may arise for delivery of bus service improvement interventions;

- review, discuss and agree priorities for delivery of interventions to achieve the EP Plan and BSIP;
- review, discuss and agree programmes of preparatory work (feasibility studies, business case preparation, design, public consultations, impact assessments etc.) for interventions that may be taken forward as Scheme variations or new Schemes;
- oversee the process of preparing and developing detailed requirements leading to a variation to an existing Scheme where this will be subject to the bespoke scheme voting procedure incorporated in any Scheme where that is applicable;
- consider fully detailed proposals for EP Scheme variations or new EP Schemes that are the responsibility of the Councils having regard to s.138L of the 2000 Act, once all relevant preparatory work has been completed, and make recommendations to the Councils for their adoption (or otherwise).

The Board shall be entitled to keep under review the these terms of reference and further develop them being responsible for all decisions relating to administration of the affairs of the Board including frequency of meeting, requests for the attendance at meetings of the Board by individuals and representatives of organisations that are capable of contributing to the work of the Board and the manner in which and methods by which reporting of the affairs of the Board are made to all operators.



### **Operator Representative Selection**

Operator representatives will be acting on behalf of all operators in that category, not on behalf of their own company alone.

Representatives will be responsible for ensuring attendance at all Greater Nottingham Enhanced Partnership Board meetings in that year, and ensure they have:

- (a) Fully reviewed and understood all meeting papers in advance of attendance
- (b) The required mandate from the operators they represent

#### Greater Nottingham Bus Partnership Board decision making:

Decisions of the Greater Nottingham Bus Partnership Board will be made by way of a vote through a show of hands. Unless stated otherwise in this document, decisions will be passed by way of a simple majority of all members of the Board entitled to vote (on a one operator representative, one vote basis). Operator representatives not exercising their vote will be deemed to have voted in favour unless they explicitly state they want to abstain.

Operators will be entitled to make known their concerns in writing to the City and County Councils if they object to a particular vote of the Greater Nottingham Bus Partnership Board.

The Independent Chair will review the circumstances and consider whether these are

such that consideration of the use of the veto is required as provided for below.

### Nottingham City Council and Nottinghamshire County Council veto

These controls ensure that the voting system does not allow an individual operator to influence the Enhanced Partnership to its own commercial benefit or to harm competitors; there is no opportunity for a group of operators to vote in a co-ordinated manner to mutual benefit on a sustained basis; there is no discrimination between operators; and that actual or potential competition, entry to new services and by new operators, or innovation, is not inhibited.

The Council may, in exceptional circumstances, exercise a veto over the Enhanced Partnership Board decisions which it may reasonably believe or suspect as having anti-competitive implications or being otherwise significantly against the public interest or there exist circumstances under which the Council would be unable to comply with any obligations that would be imposed upon the Council were the decision to be implemented.

In order to limit any circumstances in which a veto may be required, where any proposal is to be taken forward by the Enhanced Partnership Board that would lead to a variation to an existing Enhanced Partnership Scheme, or would lead to a requirement for the Councils to make a further Enhanced Partnership Scheme, or would result in any other material commitment required of the Councils. The Councils shall prepare and deliver to

### **Governance Arrangements**



the Enhanced Partnership Board a brief summary document setting out the Council's opinion concerning the feasibility of the proposal should it be implemented. The summary document may refer to matters such as:

- the availability or non-availability of funding to support implementation of the proposal including the Councils ability to provide for any future expenditure that the Councils would be required to incur;
- the compatibility of the proposal with policies that the Councils have committed to follow including in particular policies supporting the Councils equalities duties;
- should the proposal be implemented the Councils would in consequence be in breach of any contracts or other legally binding obligations that it is subject to;
- the proposal requires the co-operation of third parties such as a District Council;
- any governance related considerations that the Councils are required to take into account

For avoidance of doubt the existence of matters raised by the Councils need not be taken as reason for the Enhanced Partnership Board to decline to deal with the proposal and the Councils shall indicate in the summary document or in any other manner at a subsequent date the extent to which it supports the proposal and is willing and able to work with the Enhanced Partnership Board in order to progress the proposal on a basis that is not anticipated to lead to the Councils exercising their veto.

#### **Meeting observers**

Any other bus operator, City, County or Borough Council representatives who are members of the Greater Nottingham Bus Partnership will be able to attend the Greater Nottingham Bus Partnership Board meetings as observers but will not have the right to vote. Observers may be invited to make comments or ask questions of the Greater Nottingham Bus Partnership Board at the Chair's discretion or be invited to defer these until the next Greater Nottingham Bus Partnership meeting. Other stakeholders will also be able to attend as observers on an ad-hoc basis as required, but this will be at the discretion of the voting members and subject to approval by means of a majority vote.

#### **Meeting arrangements**

Greater Nottingham Bus Partnership board meetings will take place not less than twice per year at regular intervals between each Greater Nottingham Bus Partnership meetings, with provision for additional meetings as required to take decisions which in the opinion of the Chair cannot be deferred to a scheduled meeting, provided that a guorum can be achieved, with not less than one week's notice being given. Meetings will be arranged, chaired and minutes taken by the City Council and will normally be held at Loxley House. Meeting length will vary according to agenda content but ordinarily be one to two hours. All decisions will then be ratified and reported at the next concurrent Joint Nottingham -Nottinghamshire Transport and Planning Advisory Board.

Agendas and meeting papers will be circulated to all Board members no less than one week in advance of each meeting date, and draft minutes circulated no more than two weeks after each meeting. Copies will also be distributed to all Greater Nottingham Bus Partnership members so any issues or concerns can be discussed with the relevant operator representative, to be raised at the Greater Nottingham Bus Partnership Board meeting. Draft minutes will be approved at the next Greater Nottingham Bus Partnership Board meeting.

### Implications for small and medium sized operators

Given the variety of bus operators involved (in terms of market share, fleet size, company turnover and structure), it is important to ensure that the effects of the partnership do not unduly impact upon smaller operators' ability to engage or to comply with requirements.

The Greater Nottingham Bus Partnership Board will therefore allocate operator votes based on a small, medium or large market share, measured as a proportion of total registered mileage. In addition, Bus Operator Requirements will not be placed upon certain categories of service (Nonqualifying Services), which represent many smaller operators' main commercial interests.

Joint Nottingham – Nottinghamshire Transport and Planning Advisory Board – Role and Responsibilities Will monitor and have oversight of the work of the Greater Nottingham Enhanced Partnership Board, be the accountable body for all funding decisions and ratify all decisions and recommendations made in relation to partnership delivery.

Membership includes:

- Senior Transport Strategy and Planning Officers – Nottingham City Council and Nottinghamshire County Council
- Senior Cllrs, Portfolio Holders and Cabinet Members – Nottingham City Council and Nottinghamshire County Council



# **Scheme Variations**



### Enhanced Partnership Scheme Variations (for Area-wide Facilities, Measures and Requirements)

Enhanced Partnership Scheme Variations to area-wide Facilities, Measures and Requirements described in Schedule 2 will be subject to the bespoke voting mechanism as set out on page 38-40 of this plan.

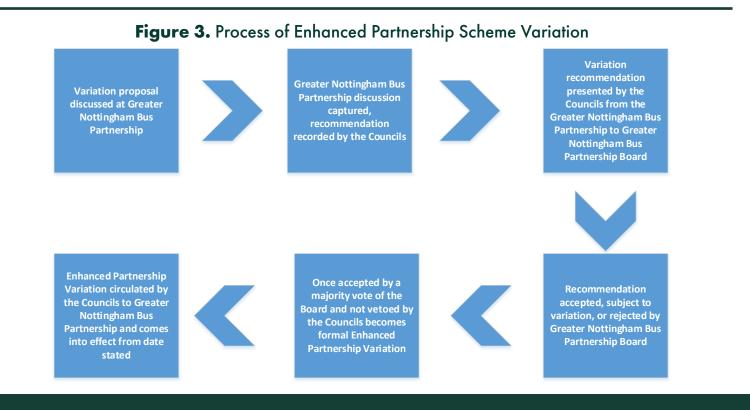
The following process (Figure 3) will be used to adopt Enhanced Partnership Scheme Variations to area-wide Facilities, Measures and Requirements (and any other aspect of the Enhanced Partnership), in place of the default objection mechanism that is required to be used when the Enhanced Partnership Plan and Scheme is made under s.138G of the 2000 Act.

Any Enhanced Partnership Variation requires both of the following conditions to be met:

 A simple majority vote of the Nottingham Bus Partnership Board in favour of the same; and the Councils veto on the Greater Nottingham Bus Partnership Board has not been invoked in response to such a vote.

This process will also be the normal process for making decisions on behalf of the partnership which do not constitute formal Enhanced Partnership Scheme Variations.

If as part of any variation, a package of investment (In either Measures, Facilities or reciprocal Requirements) is agreed between the Councils and the Bus Operators, an Enhanced Partnership Scheme Variation Agreement will be signed by the parties concerned. This agreement, once signed, will represent a statutory variation of the relevant Enhanced Partnership scheme under s.138E of the 2000 Act.



# **Scheme Variations**



### Enhanced Partnership Scheme revocation or other variations

The Nottingham Bus Partnership Board will review the governance arrangements of the Enhanced Partnership following the first 12 months of operation, and may suggest variations for adoption using the scheme variation process on the following matters:

- Definition of large, medium and small operators
- Processes in scheme variations (page 43) for Enhanced Partnership Variations
- Greater Nottingham Bus Partnership Board structure and operator representation

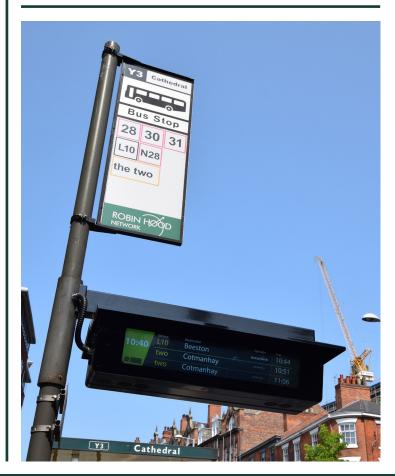
A summary of monitoring measures for all elements of the Enhanced Partnership Scheme will be reported by the Greater Nottingham Bus Partnership Board at the end of each financial year.

If the Greater Nottingham Bus Partnership considers that any elements of any Enhanced Partnership Scheme are not meeting the defined outcomes of the relevant Enhanced Partnership Scheme, recommendations will be made to the Greater Nottingham Bus Partnership Board for action to address them. The Greater Nottingham Bus Partnership Board must consider these recommendations and use the voting mechanism defined in the scheme variations (page 43-44) to determine whether to make formal variations of a defined Enhanced Partnership Scheme to address these recommendations.

In accordance with the scheme variations process, should a variation be recommended which may pose conflict with competition legislation, the Councils will invoke their veto in response to such a vote. In the event that the Greater Nottingham Partnership Board recommends through a scheme variation vote that appropriate action would be to revoke the Enhanced Partnership, the default operator objection mechanism set out in the Enhanced Partnerships and Schemes (Objections) Regulations 2018 as may be varied from time to time will be used to determine if that course of action should proceed.

### Any other variation proposals

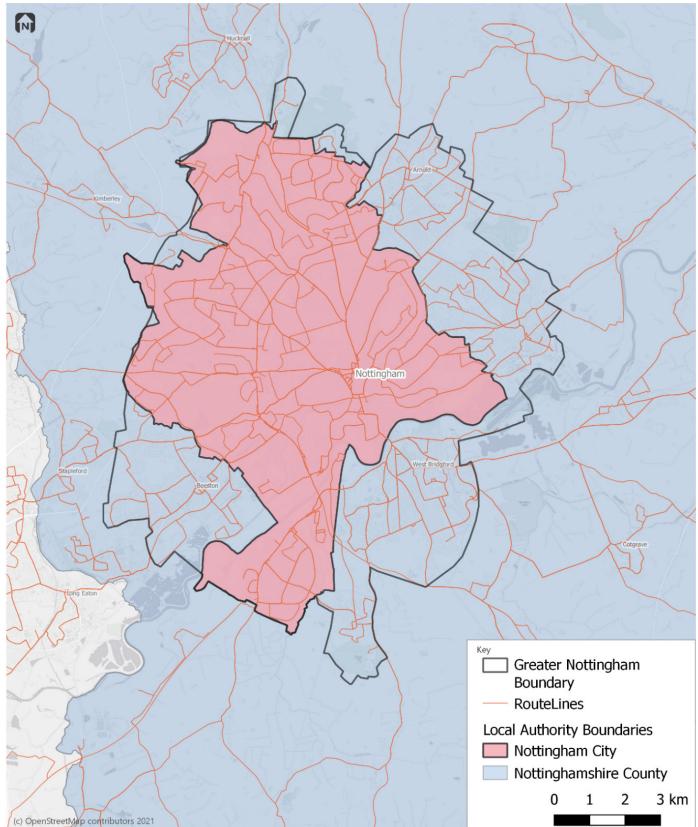
For the avoidance of doubt, any other variation proposals not covered in the scheme variation (page 43 of this document) will follow the default operator objection mechanism set out in the Enhanced Partnerships and Schemes (Objections) Regulations 2018 as may be varied from time to time, to determine if that course of action should proceed.



### **Schedule 1** EP Scheme Area



#### Map: Greater Nottingham Enhanced Partnership Scheme Area





Facility/Measure/ Requirement	REF	Description
1. ENVIRONMENTAL	SCH	EMES
Clear Zone	1.1	The Nottingham City Council (Nottingham city centre) (Clear Zone Area) Traffic Regulation Order 2004 (TMP 9031 M) (or any TRO that amends or replaces such order and provides the facilities listed in this Paragraph 1.1) is a TRO that has been introduced as part of a national initiative to reduce traffic congestion and pollution in the city centre, and to keep the city clear of congestion by banning non-essential traffic. These objectives are achieved largely through the introduction of access restrictions. The main features of these restrictions are:
		<ul> <li>covering all approaches to the Old Market Square including Friar Lane, Fletcher Gate, King Street and Market Street</li> <li>buses, taxis, cycles, blue badge holders, private hire and restricted access permit holders are allowed access to the zone at all times</li> <li>access and loading is permitted everyday outside the core hours of 10am to 4.30pm</li> <li>all limited waiting parking has been removed or converted to blue badge use</li> </ul>
Turning Point North	1.2	<ul> <li>The Nottingham City Council (Turning Point and Clear Zone Area, Nottingham) (Prohibitions of Driving and One Way Street) Traffic</li> <li>Regulation Order 2006 (TMP 9039M) (or any TRO that amends or replaces such order and provides the facilities listed in this Paragraph 1.2) is a TRO which has been introduced, to transform Milton Street and parts of Upper Parliament Street and Lower Parliament Street into a pedestrian friendly area for authorised traffic only and including a high degree of bus priority. Entry into the Turning Point area is restricted to buses, taxis, blue badge holders, emergency services, cyclists and access for loading and unloading. This is the permanent new traffic arrangement in Nottingham city centre and applies at all times on the following lengths of road:-</li> <li>Milton Street (Shakespeare Street to Upper Parliament Street)</li> <li>Upper Parliament Street (South Sherwood Street to Milton Street)</li> <li>Lower Parliament Street (Broad Street to Milton Street)</li> </ul>

$\sim$	$\checkmark$
	QÓC
	)

Facility/Measure/ Requirement	REF	Description
2. BUS PRIORITY		
Bus Priority Feasibility Studies	2.1	The City and County Council will commission the priority feasibility studies outlined in the BSIP funding ask table (see Schedule 8). The City and County Councils will facilitate the close engagement of bus operators nd other stakeholders such as district and borough councils throughout the development of each study.
		Operators, through the Section 6 mechanism, will help direct the specification of the feasibility studies and be involved throughout the development. Where there is a requirement to vary the nature of the feasibility studies, such as necessary input and output information, this will also be agreed by Enhanced Partnership Scheme Variation (Section 7).
		To inform these studies, bus operators will share a representative sample of Automatic Vehicle Location and patronage data, usually relating to the four weeks before the previous October school half term, for all qualifying bus services operating in the study area. The closest appropriate data will be accepted where data for the period above is distorted by external influences such as roadworks or severe weather or events.
		The City and County Council data on bus services, highway infrastructure, traffic flow, and development planning will also contribute into study evidence base.
		Each feasibility study will identify a range of short term (quick win) and longer term bus priority facilities.
		The feasibility study outputs will aim to include as a minimum for each bus priority facility identified:
		<ul> <li>Description of works</li> <li>Area of influence</li> <li>Services affected</li> <li>Predicted journey time saving</li> <li>Predicted journey time reliability improvement</li> <li>Predicted patronage effects</li> </ul>
Roadworks Management	2.2	The Councils will seek to harmonise their road works communications management protocols and continue to deliver high quality passenger disruption through:
		<ul> <li>Operator, Transport Nottingham and County Council websites, social media channels and newsletters</li> <li>Through digital and printed information at bus stops</li> </ul>

Facility/Measure/ Requirement	REF	Description
2. BUS PRIORITY		
Slot Booking System	2.3	The Council will manage the Slot Booking System in accordance with Appendix 3 to the Scheme.
Consolidation A Regulation Ord replaces such o insert page no.		The Nottingham City Council (Various Locations, City of Nottingham Consolidation Area) (No.1) (Bus/Tram Lanes and Gateways) Traffic Regulation Order 2007 (TMP 6613M) (or any TRO that amends or replaces such order and provides the bus lanes detailed in Schedule 8 - insert page no.) was implemented to consolidate all of the bus lanes in the city into a single TRO.
		A number of bus lanes have been introduced on key routes within the Scheme Area to give priority to buses, and cycles, as detailed in Schedule 6.
		The Nottingham City Council (Access to bus lanes by wheelchair accessible licensed hackney taxis) Experimental Order (TME 6699M) (or any TRO that amends or replaces such order and provides the facilities listed in this paragraph) has been introduced to allow wheelchair accessible taxis to use bus lanes. This exemption was introduced on 28 August 2009, on an experimental basis for 18 months and has since been made permanent.
		The County Council has introduced several bus lanes as detailed in Schedule 8 on key routes over recent years within the Scheme Area to give priority to buses (TRO 2002 & 2004). The County Council will continue to enforce these to improve bus priority.
Bus Gates	2.5	The Councils will ensure the following bus gates are maintained in the scheme area: • Carlton Street • Carrington Street • Friar Lane • Styring Street



Facility/Measure/ Requirement	REF	Description
2. BUS PRIORITY		
Bus Stands and Bus Stop Clearways	2.6	Within the Nottingham city centre there will be 93 bus stops, including 26 bus stands which can be used to layover. Within Beeston town centre there will be 24 bus stops, including nine bus stands which can be used to layover. As part of the Slot Booking System (pursuant to Appendix 3 of the Scheme), all bus stops within the Scheme Area will be designated into an appropriate category and will be defined as either:-
		<ul> <li>"Bus stand clearway"</li> <li>"Bus stop clearway"</li> <li>"Double stop (regulated or non-regulated)"</li> <li>"Bus stop clearway (non-regulated)"</li> </ul>
		On the basis set out in the slot booking system.
	2.7	Bus stop clearways and bus stand clearways will be provided to the extent appropriate at each stop, save to the extent that this is not possible due to loading and unloading requirements for local businesses, Appendix 2 (Infrastructure) to this Schedule 2 details the restrictions in Nottingham city and Beeston town centre.
		Where a bus stop clearway or bus stand clearway has been provided, these will only permit use by local services.
	2.8	In accordance with Schedule 19 of the Traffic Signs Regulations and General Directions 2002, all bus stand clearways and bus stop clearways will be defined on the following basis:-
		<ul> <li>a) All "bus stand clearways" will be designated with a maximum layover of ten minutes, as specified in {Appendix 1 to this Section 11}.</li> <li>b) All "bus stop clearways", will be designated with a maximum layover of two minutes, as specified in {Appendix 1 to this Section 11} in accordance with Regulation 3 (a) of The Traffic Signs Regulations and General Directions 2002/3113.</li> </ul>

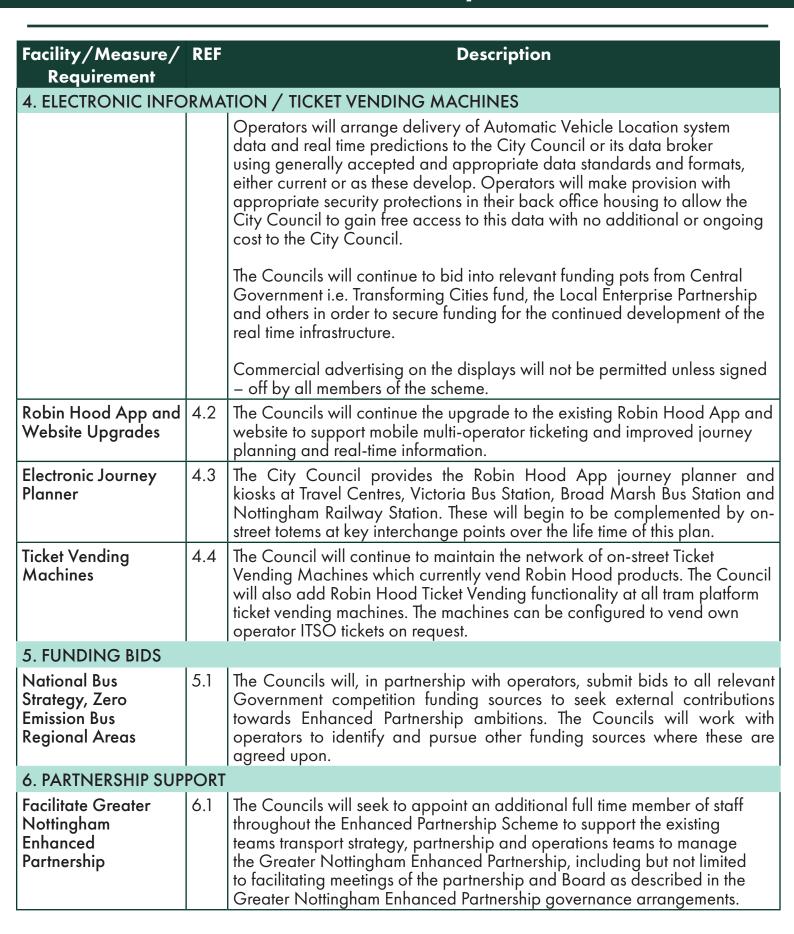


Facility/Measure/ Requirement	REF	Description	
3. INFRASTRUCTURE			
Cases and Seating         maintenance of all bus shelters including seat of Nottingham. There are a mix of County C		JCDecaux Ltd are the approved contractor for the supply, installation and maintenance of all bus shelters including seating and lighting, within the city of Nottingham. There are a mix of County Council owned and maintained shelters within Nottinghamshire and those that are owned by Clear Channel Ltd.	
		Subject to site limitations, a bus shelter will be provided at bus stops within the Scheme Area. Provision in Nottingham city centre will be as detailed in Appendix 2 and will either be of the "standard" awning design or "Foster" design, depending on location.	
		The Councils will ensure bus stops provide accessible boarding, shelters and seating (to the extent appropriate for each stop) and are regularly cleaned and protected from obstruction with relevant traffic regulation orders and appropriate enforcement.	
Council Information Panel	3.2	Four Council Information Panels (CIP) have been erected within the Nottingham city centre. The free standing panels are internally illuminated and contain details of the main bus routes based on the criteria of operating a "core local service". Other key services will be included at the discretion of the Council. The CIP also includes a frequent routes map, city centre bus stops map and an area guide of services operating within the Greater Nottingham Area.	
Shelter Case Inserts	3.3		
Bus Stations and Interchanges	3.4	The protection and, where relevant, enhancement of bus interchange facilities shall be pursued. The Councils will use their best endeavours to challenge constructively or mitigate risks as they occur to the continued provision of bus interchange facilities to ensure that these continue to meet the needs of the travelling public and support bus operators in identifying and developing opportunities for improvements.	



Facility/Measure/ Requirement	REF	Description
3. INFRASTRUCTURE		
Bus Stop Information Poles, Bus Stop Plates and Timetable Drum	3.5	A bus stop information pole, two-four sided timetable drum and 1m bus stop flag will be provided at each bus stand or bus stop within Nottingham city centre, as specified in Appendix 2 (Infrastructure).
		The "bus stop" plate legend will be varied to "bus stand", where the stop is designated a bus stand in accordance with Paragraph 2.6 above.
		The bus stop plate will be provided by the Council for use by the relevant local services.
Bus Stop Kerbs	3.6	The minimum standard kerb height provided at all bus stops within the Scheme Area will be 125mm, with an acceptable height of 140mm, and a maximum height of 160mm in Nottingham city centre and 180mm in the rest of the scheme area.
4. ELECTRONIC INFC	RMA	TION / TICKET VENDING MACHINES
Real Time Electronic Displays	4.1	An electronic display (three line LED or TFT) will be provided at each bus stand or bus stop within Nottingham city and Beeston town centre, as specified in Appendix 2 (Infrastructure) and to the extent appropriate in the wider scheme area.
		The electronic display will show either "real time" or chronological scheduled information for all local services using the relevant bus stand or bus stop.
		The Public Transport Team can add messages to the electronic displays within the Scheme Area, which can provide useful travel information relating to various one-off network changes – stops, services, fares, roadworks, delays etc. The facility to add messages is available to bus operators, 24 hours per day, seven days per week.
		The City Council will continue its upgrade and modernisation of the real time display network and back office infrastructure over the next five years. BSIP funding, once confirmed, will be invested into the modernisation and future proofing programme which includes widespread upgrade to colour TFT displays. The City Council will maintain existing screens and back office infrastructure with operators contributing via an Information and Facilities Charge.
		The programme of installations for each forthcoming year will be adopted by Enhanced Partnership Scheme Variation (page 43-44 of the Plan).

**ROBIN HØ** 





Facility/Measure/ Requirement	REF	Description
6. PARTNERSHIP SUP	PORT	
Planning Consultation	6.2	The Councils will appraise relevant operators of significant planning developments (for example large residential or commercial sites) throughout Greater Nottingham, including major development sites of sufficient scale or nature to generate developer contributions to support bus service enhancements. The Councils will consult at an early stage with all Bus operators running existing qualifying bus services at the time of consultation likely to be impacted by development. Bus operators will share on request, and under an anonymised and non- disclosure data sharing agreement, Automatic Vehicle Location and patronage data to inform City and County traffic modelling.
Robin Hood Marketing	6.3	All vehicles operating qualifying bus services wholly within the scheme area will carry branding to promote the Greater Nottingham (Robin Hood) Partnership. The Robin Hood Marketing group can prepare and supply all branding materials for vehicles. Bus operators will ensure vinyls are displayed appropriately at all times. Where cross-boundary services run into adjacent bus partnership or franchising areas, appropriate arrangements will be agreed with the bus operator and neighbouring local authority. Robin Hood branding on services which operate across multiple LTAs and outside the Robin Hood ticketing boundary will be at the discretion of operators of such services. All operators of qualifying bus services will promote the partnership with the LTAs to improve bus services on-board their vehicles. Design of any posters or vinyls for this purpose will be at the discretion of individual operators. All operators of qualifying bus services will include the Robin Hood logo and acknowledge the "Robin Hood Network" in all timetables and other paper and electronic publicity they produce which related to any qualifying bus service, as well as on their websites. The City and County Council will also apply the Robin Hood Network branding to all relevant printed publicity, bus stop infrastructure, roadside displays and electronic information points.



Facility/Measure/ Requirement	REF	Description
		The councils will work with operators to promote concessionary bus travel through targeted marketing campaigns and through BSIP schemes such as the extension of the pre 9.30 mobility card concession that will be offered to residents of the Nottingham City Council Administrative area. Upon their eligibility for any concessions, all residents within the Greater Nottingham area will be notified and contacted to ensure the maximum take-up. We will also work with key stakeholders and community groups to make sure all those eligible are taking full advantage of the concessionary offer.
7. BUS OPERATORS		
Vehicle and Operations Investment	7.1	<ul> <li>Bus operator reciprocal requirements which will only be taken forward with agreement from the operators may include, but not be limited to:</li> <li>Improved vehicle specification</li> <li>Installation of new technology</li> <li>Additional branding specification</li> <li>Other relevant improvements that are within the Enhanced Partnership powers conferred by the 2000 Act</li> </ul>
Monitoring	7.2	To evaluate the effectiveness of bus priority and facilities delivered by the Councils, bus operators will share a representative sample of Automatic Vehicle Location and patronage data relating to the four weeks before the next October school half term after works are completed, for all qualifying bus services operating in the study area.
8. MONITORING, EN		
Enforcement of Bus Stands and Bus Stop Clearways	8.1	The Councils are responsible for civil parking enforcement and the enforcement of bus lane contraventions. With effect from the commencement date, all of the bus stands and bus stop clearways will be enforced by the Civil Enforcement Officers, who are employed on behalf of the Council. The Civil Enforcement Officers may issue a Penalty Charge Notice if the restrictions detailed in 2.6 above are contravened. The Council's charge
		(as of 29 September 2020) for a Penalty Charge Notice is £70, which is reduced to £35 if it is paid within 14 days from the date of issue of the Penalty Charge Notice. The County Council has purchased three mobile CCTV equipped enforcement vehicles to enforce bus stands and clearways.

Facility/Measure/	REF	Description of Facility / Measure / Requirement
Requirement		
8. MONITORING, EN	FOR	
Enforcement of Bus Lanes and Bus Gates	8.2	The Nottingham City Council (city of Nottingham) (Bus/Tram Lanes and Gateways) (New Articles/Definitions) Traffic Regulation Order 2007 (TMP 6644M) (or any TRO that amends or replaces such order and provides the facilities detailed in this Paragraph 5.3) allows the Council to enforce all of the bus lanes and bus gates in the city. Enforcement of contraventions is carried out using the latest CCTV technology that records unauthorised motorists using bus lanes. Further investment in this technology will be made during the lifetime of this
		agreement.
	8.3	The City Council purchased a mobile CCTV equipped enforcement vehicle in 2009 and this will be used in areas that cannot be covered by static CCTV cameras, including bus lanes within the Scheme Area.
		Further expansion of CCTV is planned once new powers have been awarded by the Government to enforce moving traffic offences within areas such as Turning Point North's restricted access zone and the Clear Zone.
9. OTHER FACILITIES		
Customer Information Point	9.1	The Council has provided a Travel Centre, providing all operator information and details on ticketing and concessionary travel. The Travel Centre is open between 9.30am and 5.15pm on Monday, Tuesday, Thursday and Friday, and open between 10.30am and 5.15pm on Wednesday.
Bus Passenger Surveys	9.2	The Council undertakes detailed surveys each quarter in both the Victoria and Broad Marsh bus stations and the NCT Travel Centre to monitor customer satisfaction with bus services in Nottingham.
		These take the form of a questionnaire survey and on average 500 customers are interviewed each quarter to ascertain perceptions about Timekeeping, Cancellations, Journey Time and Customer Service from Drivers. The percentage of passengers that are satisfied is disclosed at the end of each quarter. The surveys also look at other aspects of bus travel including: - Timetable information, Passenger Waiting Facilities, Customer Service at Travel Centres and Perceptions of Safety when travelling.
		Each quarter the figure is disclosed to the Council's Corporate Performance Team and is reported in the LTP Delivery Report.
		The information will also be presented to the operators at the quarterly Greater Nottingham Bus Quality Partnership Meetings along with any other ad hoc surveys carried out in relation to public transport.

Facility/Measure/ Requirement	REF	Description of Facility / Measure / Requirement	
9. OTHER FACILITIES			
		Transport Focus Surveys will also be undertaken with the results use to triangulate performance against the targets of the Enhanced Partnership Plan (page 35).	
Parking Charges	9.3	The Councils will as a general principle aim to ensure that day and annual season ticket parking rates at Council car parks within the scheme area at least 20% higher than multi-operator day and annual public transport tickets. But the Councils will reserve the right to renege on this general principle and retain the flexibility to implement parking charges at any commercial	
		and retain the flexibility to implement parking charges at any commercial rate it deems fit.	



### **Schedule 3** Standards of Service



Standard	Ref	Standard of Services Requirement in Detail	Justification				
1. Operator Standards							
Slot Booking System	1.1	All local services operating within the Scheme Area will be subject to the slot booking system, in accordance with Appendix 3 of the Scheme.	To effectively manage the use of Nottingham city and Beeston town centre stops.				
Reliability and Punctuality	1.2	To provide reliable and punctual local services in accordance with bus service registrations within the Traffic Commissioners compliance guidelines of within one minute early and five minutes late at registered timing points.	To improve the reliability of bus services and to address incidents as they arise.				
	1.3	To ensure that passengers on a bus which has become immobilised are transferred safely on to a replacement vehicle or alternative local service within 45 minutes of breakdown occurrence.					
	1.4	To be in attendance of broken down buses and use reasonable endeavours to remove any obstacle from the highway within 60 minutes of any breakdown occurrence.					
	1.5	To only make changes to routes and timetables in strict accordance with either the agreed "service change dates", in order to maintain network stability, unless there are exceptional circumstances which have been agreed in advance with the Council. Emergency and short notice registrations will continue to be accepted by the Councils.					
Network Stability	1.6	To notify the Council with summary notification of any intended service changes which would affect the slot booking system. This should be done within the timescales as outlined at Appendix 3 of the Scheme.	To improve the overall image of bus services and actively promote confidence in the bus network.				
Ticketing	1.7	All operators operating in the Scheme Area shall participate in the integrated multi-operator Robin Hood and Plusbus ticket schemes. Robin Hood Season Tickets and Day Tickets must be accepted on all services operating within the scheme area. The required ITSO standard for Robin Hood is Technical Specification 1000: Interoperable public transport ticketing using contactless smart customer media.	To support public transport integration and make bus use easier.				

### **Schedule 3** Standards of Service



Standard	Ref	Standard of Services Requirement in Detail	Justification				
1. Operator Standards							
Ticketing	1.7	Version V2.1.4. Operators should ensure equipment is compatible with any update version in a reasonable timescale.	To support public transport integration and make bus use easier.				
Customer Care	1.8	Ensure that all drivers on local services covered by the Scheme have, or are working towards a Driver Certificate of Professional Competence (CPC) and have completed Equality and Diversity training.	Improved customer relations and customer focused standards.				
	1.9	All operators operating local services within the Scheme Area to have an established complaints procedure in line with the passenger charter see Appendix 5.					
Driver Uniform Identity and Appearance	1.10	To provide all drivers with an appropriate uniform and use reasonable endeavours to ensure that this is worn on duty and maintained in a clean and tidy condition to promote a professional appearance.	To improve the image of bus services for passengers.				
	1.11	To ensure drivers operating local services within the Scheme Area are fully briefed on the terms and objectives of the Scheme and they are route trained and are conversant and proficient in the use of ticketing equipment and all fares options when operating local services in the Scheme Area.					
Provision of Fleet Data and Driver Training	1.12	To provide the Council with a bi-annual statement listing each bus by registration plate, fleet number, Euro emission standard, accessibility status (low floor to functional DDA compliance), and real time enabled.	To monitor improvements in vehicle standards.				
Provision of Trained Drivers Data	1.13	To provide the Council with an annual statement of the number and proportion of drivers qualified or receiving training (as specified in 1.12 above) operating on Local Services covered by the Scheme.	Improved customer relations and customer focused standards.				

## **Schedule 4** Excluded Local Services



**1.** Services which operate for the primary purpose of carrying schoolchildren or students between their home and a school or Further Education College at the start or finish of the day.

**2.** Community Transport or Dial-a-Ride services which are restricted to use by pre-registered passengers only.

**3.** Any NET substitute services used as a tram replacement which are not registered as a Local Service in accordance with Section 6 of the Transport Act 1985.





### **Schedule 5** Maintenance of Facilities



Facility	Ref	<b>Operational Actions and Solution</b>	Responsibility
Bus Shelters, Council Information Panels, Shelter Cases and Seatings	1.1	Within Nottingham, inspections are conducted once a week and all infrastructure is cleaned once a fortnight throughout the year. Within the County all bus shelters are cleaned and real time information displays checked once a month.	JCDecaux Ltd / Clear Channel / County Council
	1.2	Graffiti and fly posters are removed within one working day of notification to JCDecaux Ltd / Clear Channel / County Council. Offensive graffiti is removed within four hours of notification to JCDecaux Ltd / Clear Channel / County Council.	
	1.3	Routine repairs, including the replacement of lamps and fluorescent tubes are conducted within two working days following notification to JCDecaux Ltd / Clear Channel / County Council.	
	1.4	Non routine repairs are conducted by JCDecaux within five working days of notification and 28 working days for Clear Channel / County Council.	
	1.5	Where damage has occurred that requires urgent attention due to a danger to traffic, pedestrians or property JCDecaux Ltd / Clear Channel / County Council will respond within four working hours for faults reported to and received by the company between 0730 and 1800 hours on working days and by noon on the next working day for faults reported to and received by the company between 1800 and 0730 hours on non-working days.	
Bus Stop Information Poles and	1.6	All bus stop information poles within the city centre will be inspected once a year and will be repainted if necessary.	Public Transport Teams
Timetable Cases	1.7	Timetable cases will be inspected and cleaned once a month in the city centre and Beeston town centre. Graffiti and fly posters will be removed within one working day of notification to the Councils. Offensive graffiti will be removed within four working hours of notification to the Councils.	

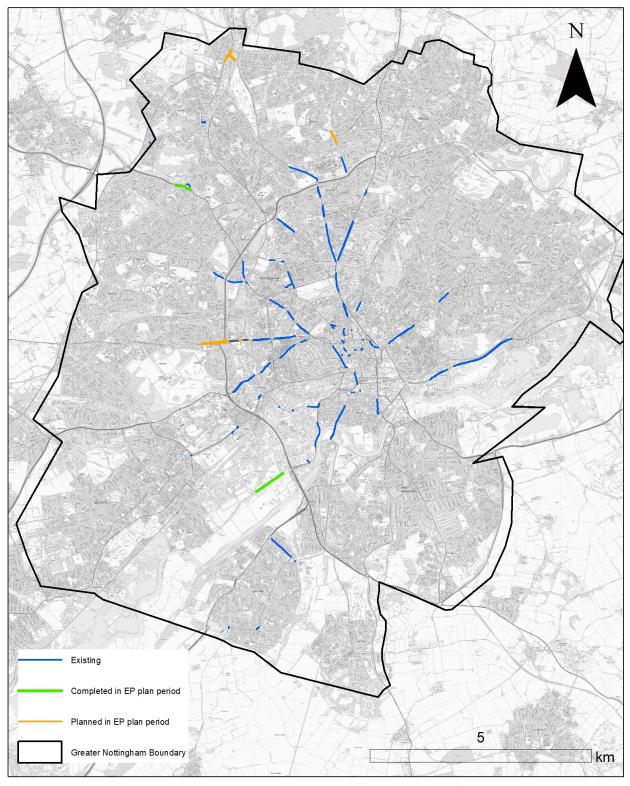
## **Schedule 5** Maintenance of Facilities



Facility	Ref	<b>Operational Actions and Solution</b>	Responsibility
Bus Stop Plates	1.8	Bus stop plates will be cleaned at least four times in the city centre a year and whenever a service needs to be added, removed or amended.	Public Transport Teams
Real Time Electronic Displays	1.9	Electronic real time displays will be visually checked at least three times a week in the city centre and will be cleaned at least once a month. In Beeston town centre electronic real time displays will be visually checked once a week and cleaned at least once a month. Elsewhere in the Scheme Area, electronic real time displays will be visually checked and cleaned once a month.	Public Transport Teams
	1.10	Routine repairs are conducted within two working days following notification to the Council. Non- routine repairs are conducted within five working days of notification.	
	1.11	Where the display maintenance contractor cannot identify a fault, the display will be sent back to the manufacturer, and if available, a new display will be installed at the site.	
	1.12	Where damage has occurred that requires urgent attention due to a danger to traffic, pedestrians or property, the Council will respond within five working hours for faults reported to and received between 0730 and 1800 hours on working days and by noon on the next working day for faults reported to and received between 1800 and 0730 hours on non-working days.	
Electrical Supplies to Infrastructure	1.13	If for any reason a fault lies with the electricity supply to any of the infrastructure, then the fault will be reported to the nominated electricity supplier. The responsibility in these circumstances is therefore out of the control of the Council.	Nominated Electricity Supplier
Bus Stands and Bus Stop Clearways	1.14	All bus stands, bus stop clearway markings and associated signing will be renewed if required in advance of the introduction of the Scheme and will be maintained for the duration of the Scheme.	Traffic Management Teams



#### Greater Nottingham bus lane map



© Crown Copyright and Database Right [2023]. OS Licence Number 100019317.

#### Table: Nottingham City Council Bus Lane Operation Times and Lengths

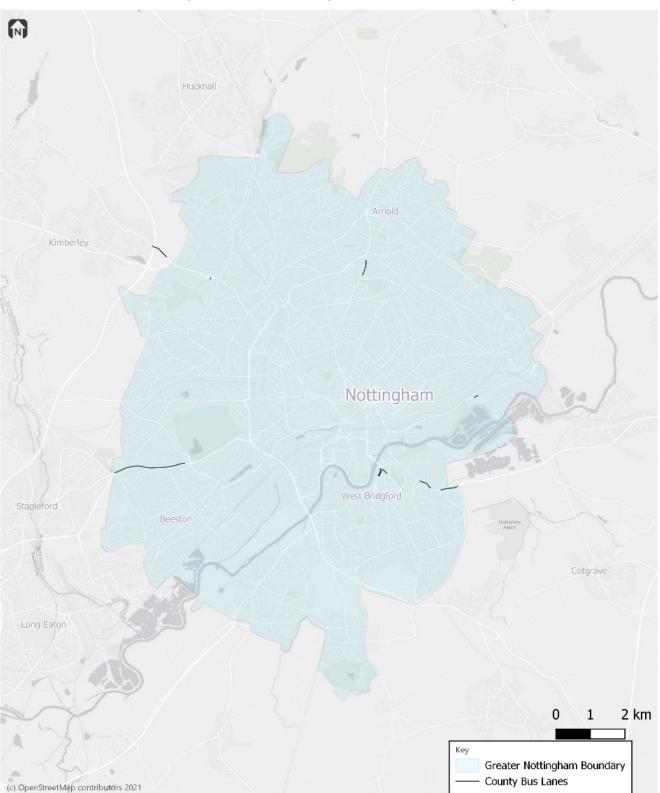
Name	Side of Road	Times	Length (m)
Arkwright Street (Bus Gate)	West	At Any Time	16
Hempshill Lane (Bus Gate)	North	At Any Time	29
Ilkeston Road (Bus Lane)	North	Mon-Fri, 7.30am - 9.30am	449
Shakespeare Street (Bus Only Street)	North	At Any Time	113
Ilkeston Road (Bus Lane)	South	Mon-Fri, 4pm - 6pm	377
Mansfield Road (Bus Lane)	East and South-East	At Any Time	119
Mansfield Road (Bus Lane)	East and South-East	Mon-Fri, 7.30am - 9.30am	297
Cheapside/Poultry (Bus Only Street)	Both	At Any Time	23
Derby Road (Bus Lane)	North and North-West	At Any Time	205
Derby Road (Bus Lane)	North and North-West	At Any Time	313
Shakespeare Street (Bus Only Street)	South	At Any Time	109
Carlton Road (Bus Lane)	South-East	Mon-Fri, 7.30am - 9.30am	276
Alfreton Road (Bus Lane)	North-East	Mon-Fri, 7.30am - 9.30am	233
Meadows Way (Bus Lane)	West	At Any Time	118
Derby Road (Bus Lane)	South-West	At Any Time	246
Aspley Lane (Bus Lane)	North-East	Mon-Fri, 7.30am - 9.30am	261
Hucknall Road (Bus Lane)	East and North-East	Mon-Fri, 7.30am - 9.30am	872
Alfreton Road (Bus Lane)	South-West	Mon-Fri, 4pm-6pm	163
Nottingham Road (Bus Lane)	South-West	Mon-Fri, 4pm-6pm	481
Mansfield Road (Bus Lane)	West and North-West	Mon-Fri, 4pm-6pm	311
Carrington Street (Bus Gate)	Both	At Any Time	113
Aspley Lane (Bus Lane)	South	Mon-Fri, 4pm-6pm	333
Vere Street (Bus Only Street) (North Side)	South	At Any Time	77
Hucknall Road (Bus Lane)	East and North-East	Mon-Fri, 7.30am - 9.30am	167
Friar Lane (Bus Only Street)	Both	At Any Time	7
Maid Marian Way (Bus Lane)	East and North-East	At Any Time	419
Derby Road (Bus Lane)	South-West	Mon-Fri, 4pm - 6pm	463
Carrington Street (Bus Only Street)	East	At Any Time	133
Derby Road (Bus Lane)	South-West	At Any Time	526
Carlton Road (Bus Lane)	South-East	Mon-Fri, 7.30am - 9.30am	706
Wollaton Road (Bus Lane)	South	Mon-Fri, 4pm - 6pm	95
Mansfield Road (Bus Lane)	East and South-East	At Any Time	424

#### Table: Nottingham City Council Bus Lane Operation Times and Lengths

Name	Side of Road	Times	Length (m)
Nottingham Road (Bus Lane)	North-East	Mon-Fri, 7.30am - 9.30am	246
Carlton Street (Bus Only Street)	Both	At Any Time	33
Lower Parliament Street (Bus Gate)	South	At Any Time	8
Bobbers Mill Bridge (Centre Lane) (Bus Gate)	South-West	At Any Time	37
Farnborough Road (Bus Lane)	South-West	Mon-Fri, 7.30am - 9.30am	611
Vere Street (Bus Only Street) (North Side)	North	At Any Time	78
Mansfield Road (Bus Lane)	East and South-East	Mon-Fri, 7.30am - 9.30am	927
Hucknall Road (Bus Lane)	West and South-West	Mon-Fri, 4pm - 6pm	242
Hucknall Road (Bus Lane)	East and North-East	Mon-Fri, 7.30am - 9.30am	255
Vere Street (Bus Only Street) (South Side)	Both	At Any Time	73
Ilkeston Road (Bus Lane)	South	Mon-Fri, 4pm - 6pm	355
Shakespeare Street (Bus Only Street)	North	7pm - 7am	112
Arkwright Street (Southern Section) (Bus Lane)	South-West	At Any Time	142
Carlton Street (Bus Only Street)	Both	4.30pm - 10am	29
Cranbrook Street (Bus Lane)	South-West	At Any Time	120
Maid Marian Way (Bus Lane)	East and North-East	Mon-Sat At Any Time	95
Electric Avenue (Southern Section) (Contraflow Bus Lane)	West	At Any Time	70
Canal Street (Bus Lane)	South	Mon-Fri, 7.30am - 9.30am and 4pm - 6pm	72
Hucknall Road (Bus Lane)	West and South-West	Mon-Fri, 4pm - 6pm	206
Hucknall Road (Bus Lane)	West and South-West	Mon-Fri, 4pm - 6pm	206
Ilkeston Road (Bus Lane)	North	Mon-Fri, 7.30am - 9.30am	356
Queens Drive (Bus Lane)	West and North-West	At Any Time	589
Hounds Gate (Bus Only Street)	Both	At Any Time	44
Hounds Gate (Bus Only Street)	Both	4.30pm - 10am	47
Milton Street (Bus Gate)	East	At Any Time	8
Daleside Road	South-East	At Any Time	431
Edwards Lane (Bus Lane)	East	Mon-Fri, 7.30am - 9.30am	352
Mansfield Road (Bus Lane)	West and North-West	Mon-Fri, 4pm - 6pm	913
Derby Road (Bus Lane)	North and North-West	Mon-Fri, 7.30am - 9.30am	137

#### Table: Nottingham City Council Bus Lane Operation Times and Lengths

Name	Side of Road	Times	Length (m)
Market Street (Bus Only Street)	Both	At Any Time	29
South Sherwood Street (Contraflow Bus Lane)	East	At Any Time	158
Derby Road (Bus Lane)	North and North-West	At Any Time	196
Woodborough Road (Bus Lane)	South-East	At Any Time	212
Alfreton Road (Bus Lane)	North-East	Mon-Fri, 7.30am - 9.30am	369
Carlton Road (Bus Lane)	North-West	Mon-Fri, 4pm - 6pm	331
Hucknall Road	North-East	Mon-Fri, 7.30am - 9.30am and 4pm - 6pm	717
Alfreton Road (Bus Lane)	North-East	Mon-Fri, 7.30am - 9.30am	341
Wollaton Road (Bus Lane)	South	Mon-Fri, 4pm - 6pm	177
Cinderhill Roundabout (Bus Lane) (Northern Arm)	North	At Any Time	111
Nuthall Road (Bus Lane)	West and South-West	Mon-Fri, 4pm - 6pm	380
Meadows Way (Bus Lane)	East	At Any Time	302
Hockley (Contraflow Bus Lane)	South	At Any Time	93
Milton Street (Bus Gate)	East	7pm - 7am	8
Shakespeare Street (Bus Only Street)	South	7pm - 7am	108
Lower Parliament Street (Bus Gate)	South	7pm - 7am	9
Daleside Road East	North	At Any Time	1374
Daleside Road	North-West	At Any Time	419
Carlton Street (Bus Gate)	Both	At Any Time	28
Cheapside / Poultry (Bus Only Street)	Both	4.30pm - 10am	23
Friar Lane (Bus Only Street)	Both	4.30pm - 10am	7
Market Street (Bus Only Street)	Both	4.30pm - 10am	25
Daleside Road East	South	At Any Time	1326
Cinderhill Island (Bus Lane)	West	At Any Time	250



#### Nottinghamshire County Council bus lane map

### Table: Nottinghamshire County Council Bus Lane Operation Times and Lengths within the Greater Nottingham BSIP area

Borough of Rushcliffe					
Name	Side of Road	Times	Length (m)		
Bridgford Road (Bus Lane) (West Bridgford)	South-West	Mon-Fri, 7.30am - 9am and 4pm - 6pm	129		
Loughborough Road (Bus Lane) (West Bridgford)	East	At Any Time	183		
Loughborough Road (Bus Lane) (West Bridgford)	West	At Any Time	200		
Radcliffe Road (Bus Lane) (Gamston)	South	At Any Time	458		
Radcliffe Road (Bus Lane) (West Bridgford)	South-West	At Any Time	367		
Central Avenue (Bus Lane) (West Bridgford)	South-West	Mon-Sat, 7am - 7pm	179		
Central Avenue (Bus Gate) (West Bridgford)	North-East	At Any Time	1		

Borough of Gedling					
Name	Side of Road	Times	Length (m)		
A60 Mansfield Road (Bus Lane) (Woodthorpe)	East	Mon-Fri, 7.30am - 9.30am	455		

Borough of Broxtowe							
Name	Name Side of Road Times Length (m)						
Nottingham Road (Bus Lane) (Nuthall)	North-East	Mon-Fri, 7.30am - 9.30am	517				
Nottingham Road (Bus Gate) (Nuthall)	South-West	Mon-Fri, 4pm - 6pm	84				
Styring Street (Bus Lane) (Beeston)	North-East	At Any Time	174				
Styring Street (Bus Lane) (Beeston)	South-West	At Any Time	100				
Fletcher Road/Lower Road (Tram Gate) (Beeston)	South-West	At Any Time	34				



Core Local Services - As at 9 November 2021					
Service Number	Operator	Service Description	Daytime Frequency	Evening Frequency	Sunday Frequency
rainbow one	trentbarton	Nottingham - Eastwood - Ripley	10	30	15
the two	trentbarton	Nottingham - Ilkeston - Cotmanhay	10	30	20
the threes	trentbarton	Nottingham - Hucknall - Sutton - Mansfield	10	30	20
4	NCT	City - Trent Bridge - NTU Campus Clifton	7.5	30	30
6	NCT	City - Edwalton	15	30	30
10	NCT	City - Wilford Hill - Ruddington	15	60	30
11	NCT	City - Meadows - Lady Bay	12	45	30
15	NCT	City - Hucknall Road - Rise Park	15	30	60
16	NCT	City - Hucknall Road - Rise Park	15	30	60
17	NCT	City - Hucknall Road - Bulwell	7.5	30	30
27	NCT	City - Carlton	10	30	30
28	NCT	City - Bilborough	7.5	15	10
30	NCT	City - Wollaton	15	60	60
31	NCT	City - Jubilee Campus	15	None	None
34	NCT	City - University of Nottingham	15	20	15
35	NCT	City - Wollaton - Bulwell	10	30	20
36	NCT	City - Beeston - Chilwell	7.5	15	10
39	NCT	City - Carlton Valley	10	20	15
41	NCT	City - St Ann's	10	30	15
43	NCT	City - Bakersfield	7.5	20	15
44	NCT	City - Netherfield - Gedling	10	30	20
45	NCT	City - Mapperley - Gedling	7.5	30	20
48	NCT	City - Clifton	10	30	15
49	NCT	City - Boots (via Queens Drive and Electric Avenue)	15	60	None
58	NCT	City - Arnold - Killisick	10	30	20
77	NCT	City - Strelley	6	15	15
78	NCT	City - Aspley - Strelley	15	60	30
79	NCT	City - Aspley - Bulwell - Arnold	15	60	30

ROBIN	нобр

	Core Local Services - As at 9 November 2021						
Service Number	Operator	Service Description	Daytime Frequency	Evening Frequency	Sunday Frequency		
87	NCT	City - Edwards Lane - Arnold	15	60	60		
88	NCT	City - Edwards Lane - Top Valley	15	60	60		
89	NCT	City - Edwards Lane - Rise Park	7.5	30	20		
68/69	NCT	City - Sherwood Rise - Bulwell - Snape Wood	7.5	30	15		
the calverton	trentbarton	Nottingham - Arnold - Calverton	15	40	60		
i4	trentbarton	Nottingham - Sandiacre - Derby	10	30	20		
indigo	trentbarton	Nottigham - Long Eaton - Derby	10	15	15		
the keyworth	trentbarton	Nottingham - Keyworth	15	60	30		
pronto	Stagecoach	Nottingham - Mansfield	10	60	30		
red arrow	trentbarton	Nottingham - Derby	10	30	20		
rainbow one	trentbarton	Nottingham - Eastwood	10	30	30		
mainline	trentbarton	Nottingham - Bingham	10	20	40		

Complementary Local Services - As at 9 November 2021					
Service Number	Operator	Service Description	Daytime Frequency	Evening Frequency	Sunday Frequency
1	NCT	Nottingham - Clifton - Loughborough	20	30	30
3	NCT	City - Ruddington - Clifton	20	None	None
5	NCT	City - Melton Road - Gamston	30	None	60
7	NCT	City - Abbey Park - Gamston	30	60	60
8	NCT	City - Wilford Hill - Compton Acres	30	60	60
9	NCT	City - Compton Acres - Wilford Hill	30	None	30
Kinchbus 9	Kinchbus	Nottingham - Loughborough	30	120	60
eighteen	CT4N	Nottingham - Beeston - Stapleford	30	None	None
24	NCT	City - Westdale Lane	20	None	None
25	NCT	City - Carlton - Arnold	20	30	30
26	NCT	City - Southwell	30	60	60
Sherwood Arrow	Stagecoach	Nottingham - Ollerton - Worksop	60	120	120
40	NCT	City - St Ann's - City Hospital	30	60	60
42	NCT	City - St Ann's	30	60	60
56	NCT	City - Plains Estate - Arnold	30	75	60



Complementary Local Services - As at 9 November 2021						
Service Number	Operator	Service Description	Daytime Frequency	Evening Frequency	Sunday Frequency	
57	NCT	City - Plains Estate	30	None	None	
59	NCT	City - Arnold - Killisick	30	60	60	
70	NCT	City - Basford - Bulwell	30	60	60	
71	NCT	City - Basford - Bulwell	30	60	60	
90	Vectare	Nottingham - Newark	60	120	120	
141	Stagecoach	Nottingham - Hucknall - Blidworth - Sutton	60	None	None	
46/47	NCT	Nottingham - Lambley - Woodborough	30	60	60	
Collegelink	College	City - Bilborough College	80	None	None	
the cotgrave	trentbarton	Nottingham - West Bridgford - Cotgrave	20	60	60	
L14	CT4N	City - Heathfield - Bulwell	60	None	None	
L2	CT4N	City - Wollaton - Assarts Farm	40	None	None	
L4	CT4N	City - Radford - Aspley	60	None	None	
L5	CT4N	City - Wollaton Park Estate	60	None	None	
rushcliffe villager	trentbarton	Nottingham - Bingham via East Bridgford and Radcliffe	60	None	None	
skylink Nottingham	trentbarton	Nottingham - Long Eaton - East Midlands Airtport - Loughborough	20	60	30	
skylink express	trentbarton	Nottingham - Clifton - East Midlands Airport	30	60	30	
W1	CT4N	City - Lenton Lane Industrial Estate	Peak	None	None	



Night Services, Friday and Saturday Evenings - As at 9 November 2021						
Service Number	Operator	Service Description	Evening Frequency			
the calverton	trentbarton	Nottingham - Calverton	4 journeys			
the cotgrave	trentbarton	Nottingham - Cotgrave	2 journeys			
indigo	trentbarton	Nottingham - Long Eaton - Derby 9 journeys				
i4	trentbarton	Nottingham - Sandiacre - Derby	3 journeys			
the keyworth	trentbarton	Nottingham - Keyworth	3 journeys			
pronto	trentbarton	Nottingham - Mansfield	3 journeys			
rainbow one	trentbarton	Nottingham - Eastwood	8 journeys			
mainline	trentbarton	Nottingham - Bingham	4 journeys			
skylink nottingham	trentbarton	Nottingham - Long Eaton - East Midlands Airport	4 journeys			



### Schedule 8 EP Scheme Delivery Projects



Funding Source	Scheme	Cost (Revenue)	Cost (Capital)	Journey Time Savings	Delivery Milestones
Bus Service Improvement Plan	A6002 / A611 - Moor Bridge Roundabout Bus Priority (Hucknall Lane / Moor Bridge Road)		£2.5m	2-3 minutes	<ul> <li>Feasibility investigation completed: September 2023</li> <li>Detailed design completed: March 2024</li> <li>Consultation completed: March 2024</li> <li>Delivery completed: November 2024</li> </ul>
	A60 - Nottingham Railway Station to Central Avenue, West Bridgford		£2.0m	1-2 minutes	<ul> <li>Feasibility investigation completed: September 2023</li> <li>Detailed design completed: June 2024</li> <li>Consultation completed: June 2024</li> <li>Delivery completed: March 2025</li> </ul>
	A609 - Wollaton Road to Ilkeston Road		£0.5m	1-2 minutes	<ul> <li>Feasibility investigation completed: August 2023</li> <li>Detailed design completed: March 2024</li> <li>Consultation completed: March 2024</li> <li>Delivery completed: October 2024</li> </ul>
	Edwards Lane junction with Oxclose Lane		£1.Om	1-2 minutes	<ul> <li>Feasibility investigation completed: September 2022</li> <li>Detailed design completed: March 2024</li> <li>Consultation completed: March 2024</li> <li>Delivery completed: November 2024</li> </ul>
	Traffic Light Priority for late running buses		£0.52m		<ul> <li>Feasibility investigation completed: September 2022</li> <li>Detailed design completed: March 2024</li> <li>Delivery completed: September 2024</li> </ul>
	Operator Pinch Point scheme		£1.3m		<ul> <li>Feasibility investigation completed: September 2023</li> <li>Detailed design completed: March 2024</li> <li>Consultation completed: September 2024</li> <li>Delivery completed: March 2025</li> </ul>
	Youth Discount to 21 years for all, introduction of pre 9.30am mobility card concession	£0.9m			<ul> <li>Implementation: September 2022</li> </ul>
	Network Development following sustainability review	£2.406m			<ul> <li>Network review completed: June 2022</li> <li>Tender completed: September 2022</li> <li>Implementation: October 2022</li> </ul>

### **Schedule 8** EP Scheme Delivery Projects



Funding Source	Scheme	Cost (Revenue)	Cost (Capital)	Journey Time Savings	Delivery Milestones
Zero Emission Bus Regional Areas (ZEBRA)	Electrification of Nottingham City Transport's Trent Bridge Depot and roll-out of 68 electric buses		£32.1 m (£13.4 m grant, £18.7 m match)		<ul> <li>24x bus and charging infrastructure: March 2024</li> <li>24x bus and charging infrastructure: January 2025</li> <li>20x bus and charging infrastructure: January 2026</li> </ul>
Transforming Cities	Thane Road Bus Lane		£2.5m		<ul> <li>Schemes delivered: by 2023/24</li> </ul>
	Cinderhill Island Bus Lane		£1.7m		
	Bulwell Bus Station		£0.9m		
	Real Time Information Back Office		£2m		
	A60, A609, A610, A453 Traffic Light Priority		£4.1m		
	Bus Lane Enforcement Cameras		£0.25m		
	Northern Bus Priority (TLP, Stop infra)		£7.8m		
	Robin Hood Ticketing (Multi Operator Flexible Days)		£0.1m		
Section 106	Extension of Service 50 to Rivendell Development and resident travel passes - 5 year support package	£0.7m			<ul> <li>Bus service extended from September 2022 onwards, and travel passes released in tranches as the housing development branches out</li> </ul>
	Boots Enterprise Zone and Sharp Hill Housing Developments	£0.7m	£0.24m		<ul> <li>Bus stop improvements delivered 2022/23 and bus service support from September 2024</li> </ul>

## Schedule 9 Operator Sign-Up Proforma



#### GREATER NOTTINGHAM (ROBIN HOOD AREA) ENHANCED PARTNERSHIP SCHEME

#### UNDERTAKING IN ACCORDANCE WITH THE TRANSPORT ACT 2000 (as amended)

TO: Traffic Commissioner for the North Eastern Traffic Area Hillcrest House Harehills Lane Leeds LS9 6NF

#### FROM: {Name and Address of Operator}

{Name of Operator} hereby undertakes to provide Local Services to the standards specified i the Scheme when using the Facilities.

All terms used in this undertaking have the same meaning as those set out in the Greater Notingham Enhanced Partnership Scheme as made on {insert date}.

#### SIGNED

{insert name of Director of Operator Company}

{Title} {Operator Company Name}

#### DATE:



### **APPENDIX 1 - Bus Stop Specification, Nottingham City Centre**

Information Pole	<ul> <li>114mm pole or 76mm broad based pole</li> <li>Galvanised steel</li> <li>4m above ground</li> <li>Electrics door and mounting board for electrics</li> <li>Electrical feed to each pole</li> </ul>
Bus Stop Plate	<ul> <li>Aluminium with white finish</li> <li>Length 1000mm, width 375mm</li> <li>Pre-printed with "Bus Stop" or "Bus Stand" legend, bus logo, service grid in black and Robin Hood Network logo</li> </ul>
4-Sided Timetable Drum	<ul> <li>Metal framed timetable cases with polycarbonate panels</li> </ul>
Raised Kerbs	<ul> <li>Minimum standard kerb height provided at Bus Stops and Bus Stands within the Scheme Area will be 125mm, with an acceptable height of 140mm, and a maximum height of 160mm</li> </ul>
Real time	<ul> <li>Three line LED or TFT electronic display provided at all Bus Stops and Bus Stands, unless excluded in Appendix 1</li> <li>Real time or scheduled information displayed</li> </ul>
Litter Bin	<ul> <li>Floor mounted litter bin located in close proximity to the bus stop</li> <li>Situated so as not to obstruct view of timetable case, access to advertising panel, or general access to bus</li> </ul>
Shelter	<ul> <li>Provided at all Bus Stops and Bus Stands In Nottingham city and Beeston town centre unless excluded in Appendix 2</li> <li>Size and orientation of shelter provided dependent on site conditions</li> <li>All shelters will be illuminated</li> <li>All shelters will include seating provision (subject to site conditions)</li> <li>Orientation of shelter dependent of site conditions</li> </ul>
Maintenance	As detailed in Schedule 7
Bus Stand / Bus Stop Clearway	<ul> <li>Provided at Bus Stops and Bus Stands as detailed in Appendix 2 and Appendix 6</li> <li>If provided, will be in accordance with The Traffic Signs Regulations and General Directions 2002</li> </ul>



### APPENDIX 2 - Nottingham City Centre, Bus Stop Infrastructure

Βυ	s Stop Number and Name	Bus Stop Restriction* see below	Bus Stop Info Pole	1 m Bus Stop Plate	4-Sided Timetable Drum	JCDecaux Bus Shelter	Real-time Display X* see below
A1	Angel Row	1	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
A2	Angel Row	1	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
A3	Angel Row	1	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
A4	Angel Row	1	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
B1	Beastmarket Hill	2	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
B2	Beastmarket Hill	2	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
B3	Beastmarket Hill	2	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
C2	Canal Street	1	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
C3	Canal Street	1	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
C4	Canal Street	1	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
C9	Maid Marian Way	3	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
C10	Canal Street	None	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
CL11	Greyfriar Gate	1	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
CL12	Greyfriar Gate	1	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
E1	Elite	3	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
E2	Elite	3	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
F1	Friar Lane	2	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
F2	Friar Lane	2	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
F3	Friar Lane	1	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
F4	Friar Lane	1	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
G1	NTU City Campus	3	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
G2	NTU City Campus	3	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
G3	NTU City Campus	1	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
H1	Fletcher Gate	None	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
H2	George Street	3	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
H3	Palais	3	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
H4	Palais	3	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
H5	Huntingdon Street	None	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
H6	Boston Street	3	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
H7	Hockley	1	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
H8	George Street	None	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$

Bu	s Stop Number and Name	Bus Stop Restriction* see below	Bus Stop Info Pole	1 m Bus Stop Plate	4-Sided Timetable Drum	JCDecaux Bus Shelter	Real-time Display X* see below
J1	Victoria Centre	1	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
J2	Victoria Centre	2	$\checkmark$		$\checkmark$	$\checkmark$	$\checkmark$
13	Victoria Centre	2	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
J4	Victoria Centre	2	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
J5	Victoria Centre	2	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
J6	Victoria Centre	2	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
M1	Maid Marian Way	None	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
M2	Maid Marian Way	None	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
M3	Maid Marian Way	3	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
M4	Maid Marian Way	3	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
M5	Maid Marian Way	3	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
M6	Mount Street	3	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
N1	Canal Street	None	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
P1	Parliament Street	5	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
P2	Parliament Street	5	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
P3	Parliament Street	5	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
P4	Parliament Street	5	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
P5	Parliament Street	5	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
S1	Nottingham Station	3	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
S2	Nottingham Station	3	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
S3	Nottingham Station	3	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
S4	Nottingham Station	3	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
S5	Nottingham Station	3	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
S6	Nottingham Station	3	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
S7	Nottingham Station	1	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
T1	Victoria Centre	2	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
T2	Victoria Centre	2	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
Т3	Victoria Centre	2	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
T4	Victoria Centre	2	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
T5	York House	1	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
T6	York House	1	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
T7	Burton Street	7	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
Т8	Burton Street	6	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$



Bu	s Stop Number and Name	Bus Stop Restriction* see below	Bus Stop Info Pole	1 m Bus Stop Plate	4-Sided Timetable Drum	JCDecaux Bus Shelter	Real-time Display X* see below
U1	Upper Parliament Street	3	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
U2	Upper Parliament Street	3	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
U3	Upper Parliament Street	3	$\checkmark$	<ul> <li>✓</li> </ul>	$\checkmark$	$\checkmark$	$\checkmark$
U4	Upper Parliament Street	3	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
U5	Upper Parliament Street	3	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
V1	Victoria Centre	3	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
V2	Victoria Centre	3	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
V3	Victoria Centre	3	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
V4	Victoria Centre	3	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
V5	Victoria Centre	None	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
W1	Victoria Centre	3	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
W2	Victoria Centre	3	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
W3	Victoria Centre	3	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
W4	Victoria Centre	3	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
X1	Mount Street	1	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
X2	Mount Street	1	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
Y1	Cathedral	3	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
Y2	Cathedral	3	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
Y3	Cathedral	3	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
Y4	Cathedral	3	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
Y5	Wollaton Street	3	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
Y6	Talbot Street	None	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
Y7	Tollhouse Hill	3	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$
Y9	Clarendon Street	None	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$

#### **Bus Stop Restriction Code and Real Time Explanation**

- **1** No stopping at any time except local buses
- **2** No stopping at any tme except local buses (max 10 mins)
- **3** No stopping 7am 7pm except local buses. No witing 7pm 7am
- **4** No stopping 7am 7pm except local buses (max 10 mines). No waiting 7pm 7am
- **5** No stopping 7 10am & 4pm 7pm except local buses (max 10 mines). No waiting 10am 4pm & 7pm 7am
- 6 No stopping 4am 10pm except local buses. No stopping 10pm 4am except taxis
- **7** No stopping 4am 10pm except local buses (max 10 mins). No stopping 10pm 4am except taxis



### **APPENDIX 2 - Beeston Town Centre, Bus Stop Infrastructure**

Bus Stop Number and Name		Bus Stop Restriction* see below	Bus Stop Info Pole	1 m Bus Stop Plate	Timetable Cases	Bus Shelter	Real-time Display X* see below
BR0525	Salthouse Lane	1	$\checkmark$	$\checkmark$	4	$\checkmark$	$\checkmark$
BRO524	Salthouse Lane	2	$\checkmark$	$\checkmark$	4	×	$\checkmark$
BR0526	Humber Road	2	$\checkmark$	$\checkmark$	4	$\checkmark$	$\checkmark$
BRO523	Humber Road	1	$\checkmark$	$\checkmark$	3	$\checkmark$	$\checkmark$
BR0527	Marlborough Road	1	$\checkmark$	$\checkmark$	4	$\checkmark$	$\checkmark$
BR0241	Resource Centre	1	$\checkmark$	$\checkmark$	4	×	$\checkmark$
BRO254	City Road	1	$\checkmark$	$\checkmark$	4	$\checkmark$	$\checkmark$
Bus Stand	Regent Street	1	×	×	×	×	×
BRO213	Jessamine Court	1	$\checkmark$	$\checkmark$	4	×	$\checkmark$
BR0473	Nether Street	1	$\checkmark$	$\checkmark$	3	×	$\checkmark$
BR0278	Queens Road	1	$\checkmark$	$\checkmark$	4	$\checkmark$	$\checkmark$
BR0279	Queens Road	1	$\checkmark$	$\checkmark$	4	$\checkmark$	$\checkmark$
BRO456	Linden Grove	1	$\checkmark$	$\checkmark$	2	×	$\checkmark$
BR0457	Linden Grove	1	$\checkmark$	$\checkmark$	3	×	$\checkmark$
BR0613	Bay 1	1	×	×	4	$\checkmark$	×
BR0614	Bay 2	1	×	×	4	$\checkmark$	×
BR0615	Bay 3	1	$\checkmark$	$\checkmark$	4	$\checkmark$	$\checkmark$
BRO616	Bay 4	1	$\checkmark$	$\checkmark$	4	$\checkmark$	$\checkmark$
BR0617	Bay 5	1	$\checkmark$	$\checkmark$	4	$\checkmark$	$\checkmark$
BRO618	Bay 6	1	$\checkmark$	$\checkmark$	4	$\checkmark$	$\checkmark$
BPTI Stand 1	Bus Stand 1	1	×	×	×	×	×
BPTI Stand 2	Bus Stand 2	1	×	×	×	×	×
BR0521	Church Street	1	$\checkmark$	$\checkmark$	3	$\checkmark$	$\checkmark$
BR0522	Church Street	1	$\checkmark$	$\checkmark$	4	$\checkmark$	×
BROO95	Colin Street	1	$\checkmark$	$\checkmark$	4	$\checkmark$	×
BROO96	Ellis Grove	1	$\checkmark$	$\checkmark$	4	×	$\checkmark$
BR0097	Wilmot Lane	1	$\checkmark$	$\checkmark$	4	×	$\checkmark$
BROO80	Central College	1	$\checkmark$	$\checkmark$	3	×	$\checkmark$
BROO81	Central College	1	$\checkmark$	$\checkmark$	4	$\checkmark$	$\checkmark$
BROO363	Wilkinson Avenue	1	$\checkmark$	$\checkmark$	3	×	×
BR00331	Wilkinson Avenue	1	$\checkmark$	$\checkmark$	3	×	$\checkmark$



-	Number and Iame	Bus Stop Restriction* see below			Timetable Cases		Real-time Display X* see below
BR0594	Lace Road	2	X	×	3	$\checkmark$	×
BROO61	Lidl	1	$\checkmark$	$\checkmark$	3	×	×

**Bus Stop Restriction Code and Real Time Explanation** 

1 No stopping at any time except local buses

2 Double yellow lines



### **APPENDIX 3 - Slot Booking System**

#### DEFINITION OF THE SLOT BOOKING SYSTEM FOR BUS STOPS IN NOTTINGHAM CITY CENTRE

### **1. Definitions and Interpretation**

These provisions relate to Regulated Bus Stops within Nottingham city centre, as covered by the EP Scheme. For the purposes of this note the following words shall have the following meanings:-

- 1. "Council" means Nottingham City Council;
- "Bus Stop" means each bus stopping point within the EP Scheme area that is marked by a bus stop flag sign and listed in Appendix 4;
- 3. "Regulated Bus Stop" means any Bus Stop within the EP Scheme area specified as a Regulated Stop in Appendix 4 at which the number of departures in each 30-minute operating period is limited (for example, a Departure Cap of four departures in each operating period may be permitted from a stand and the registration of further departures from that Bus Stop would not be permitted);
- 4. "Non-Regulated Bus Stops" normally function as stops on the final inbound approach to the city centre, at which the overwhelming majority of passengers will be alighting from rather than boarding the buses serving the stop. Any other Bus Stop that is not specifically defined as a Regulated Bus Stop or as a Bus Stand is defined as a "Non-Regulated Bus Stop" in Appendix 4 and has no limit on the number of departures permitted from that stop in any operating period;
- 5. "Bus Stand Clearway" means a Regulated

Bus Stop used for terminating services as detailed in Appendix 4;

- "Bus Stop Clearway" (Regulated or Non-Regulated) means a Bus Stop intended for use by services operating through the stop rather than terminating at it;
- 7. "Bus Stop (Not Clearway)" means a Bus Stop that is not regulated and is intended for bus services operating through the stop rather than terminating at it, as specified in Appendix 4;
- "Service" means a service provided along the same route by one operator and denoted by a single service number or service name. This will include any minor variations of the same service as denoted by a prefix or suffix attached to the basic service number or service name;
- 9. "Departure" means either a) a scheduled in-service departure from a Bus Stop or b) any out-of service movement away from a bus stop in those instances where there is no scheduled in-service departure but there has been a scheduled in-service arrival at the bus stop and that journey has terminated there;
- "Departure Slot" means an allotted period of time in which a bus operator can occupy a bus stand in order to take up a scheduled departure, as more specifically set out in Paragraphs 3 and 4;
- "Departure Cap" means the maximum number of departure slots available at a bus stand within an operating period;



- 12."Operating period" means a 30-minute operating period into which the operating day is divided;
- 13. "Double operating period" means a60-minute period where it is appropriate forthe requirements of that extended period tobe taken into consideration as a single entity;
- 14. "Stop Group" means a group of bus stands or bus stops, usually along the same side of the same street that share the same alphabetic character of their stop code;
- 15. "Stop Code" means the 2-character code applied to each bus stop in the Nottingham city centre EP Scheme zone. The first character in the code is alphabetic and denotes the location of the Stop Group (e.g. B means Beastmarket Hill). The second character in the code is numeric and denotes the number of that stop within the Stop Group (e.g. Z3 would denote the 3rd stop within the "Z" bus stand group);
- 16."Bus Stop Cage" means the marked area on the carriageway to accommodate buses standing at a Bus Stop Clearway or Bus Stand Clearway;
- 17. "Bus Stations" means Broad Marsh Bus Station, Victoria Bus Station or Queens Drive Park and Ride.

### 2. General Principles

- There will be three basic types of stop within the central area:
- a) Bus Stands for terminating services (with

up to six specified Departure slots in each 30-minute operating period);

b) Regulated Bus Stops for through services (with

a maximum ten departures in each 30-minute operating period);

c) Non-regulated Bus Stops for through services, where operators must comply with the terms of any Bus Stop Clearway Order and shall, in any event, not layover at a Non-Regulated Bus Stop for longer than two minutes.

- 2. All departures on the same service, provided by the same operator, must observe the same Bus Stop for all departures and cannot be split over two or more stops within the same Stop Group.
- Each service, provided by the same operator, must observe only one Bus Stand within the EP Scheme Area.
- 4. Each service, provided by the same operator, must observe only one Regulated Bus Stop within the same Stop Group.

### 3. Definition of a Departure Slot at a Regulated Bus Stop

- At Regulated Bus Stops there will be no specifically defined start and end time for a departure slot but the number of departures in any 30-minute operating period should be kept at or below the stated limit of ten departures.
- 2. Operators should recognise it as in their operational interest to distribute departures evenly with buses leaving the stop at no less than a three minute scheduled interval.

#### 4. Definition of a Departure Slot at a Bus Stand

1. Each Bus Stand has between three and six



Departure Slots available in any 30-minute operating period.

- The number of Departure Slots at a Bus Stand will be determined by the defined Departure Cap for that Stand (See Table 1).
- The Departure Cap is determined by the headway of the most frequent service using that Stand, with due consideration to any complimentary services that need to be accommodated.
- Departure Slots will only be allocated for any service where that service has one departure or more in any 120-minute continuous operating period (block of four 30-minute operating periods).

- 5. Buses must not leave the Stand with less than a five minute interval between that scheduled departure and other scheduled departures.
- 6. Buses must not be scheduled to be on the Stand within the allocated slot of another departure.
- If the preceding Departure Slot is NOT booked then a bus may be scheduled to wait on the Bus Stand for up to ten minutes prior to its departure time.
- 8. Engines should be switched off (within reason) where waiting time exceeds two minutes.
- 9. Vehicles should not be left unattended without a driver at any time.
- 10. The Departure Caps available for a Bus Stand are outlined in Table 1:

#### Table 1: Specified Departure Caps Available for a Bus Stand (for each 30-minute period)

Departure Cap	Compatible Headways	Comment
Three Departures	10 minutes	Suitable where reduced use of the stand is desirable due to location/design
Four Departures	7/8 minutes 8 minutes	Suitable for Core Services
Six Departures	5 minutes	Only permitted where this level of service exists already. Will not be permitted at new stands, or at any other existing stands. If any services are removed from the Stand, it will default to a four departures departure cap. Requests for five minute departures at stops with common service operation will also be considered but judged on a case by case basis in light of prevalent conditions at individual stops.

### N.B.

### 5. Alternatives

- It may not always be possible to accommodate a new service at the operator's preferred stop and other stopping points may need to be considered in such a situation.
- 2. As well as Bus Stands, Bus Stops may be available for new services to use (within the

stated departure criteria that apply there) and there may also be slots available for longer layover in the bus stations.

6. Registration with Traffic Commissioner and Making a Slot Booking with Nottingham City Council (note that Registration powers may transfer to the Council)

ROBIN HOOD

- Operators are required to register changes to bus services with the Traffic Commissioner in accordance with the applicable time period specified in the Public Service Vehicles (Registration of Local Services) Regulations 1986. Prior to registration with the Traffic Commissioner, the operator should submit the requested change to a bus service to the Council together with supporting evidence for the Council to consider in accordance with the applicable time period specified in the Public Service Vehicles (Registration of Local Services) Regulations 1986.
- 2. For any service that will use Bus Stands or Regulated Bus Stops within Nottingham city centre operators will be expected to state which stops they intend to observe by quoting the relevant two character Stop Code.
- 3. Notwithstanding the applicable time periods specified in the Public Service Vehicles (Registration of Local Services) Regulations 1986, in order to arrange a Departure Slot the operator should approach the Council with details of their service number, proposed route and provisional Stop Codes no later than the latter of:

a) 70 days before the change to the bus service comes into effect; and
b) 42 days before the date on which the operator is required to notify the Traffic Commissioner in accordance with the applicable time period specified in the Public Service Vehicles (Registration of Local Services) Regulations 1986 and Bus Service Act 2017.

save in respect of changes that are required as a result of unforeseen events, such as emergencies or other events are outside of the control of the operator that lead to road closures, in such circumstances the operator should approach the Council as soon as reasonably possible before registering such changes with the Traffic Commissioner.

If the Council decides to support the requested change, it will write a letter of support to be submitted by the operator to the Traffic Commissioner when registering the relevant change to the bus service.

- 4. The Council will consider each proposal and allocate services to specific Departure Slots at Bus Stands either at the operator's preferred Bus Stand or at an alternative Bus Stand in the vicinity if the preferred Bus Stand is not available.
- 5. For Regulated Bus Stops, the Council will ensure that each new service will not exceed the departure limit of that stop.
- 6. Where an incumbent service is present at a Bus Stand or Regulated Bus Stop will take precedent over a new service that is seeking to take up a slot at the Bus Stand or regulated Bus Stop.
- 7. To determine, for the purposes of Paragraph 6.6, incumbency at a Bus Stand or Regulated Bus Stop, services will be ranked in terms of the first date of registration for that service with the Traffic Commissioner at its current headway (with earlier registrations taking priority over more recent registrations).
- 8. If a service is to introduce more departures



from a Bus Stand or Regulated Bus Stop then it can do this until all available slots on that Bus Stand are taken. Once no vacant slots remain, it is up to the service that is being increased to either: - (a) locate to an alternative bus stand where the required slots are available for use; or (b) for another service from the existing stand to be located to an alternative stand (this could only be done with the agreement of any other operator using the same Stand). 9. Where prior to the commencement of the Scheme two or more services have registered the same scheduled Departure Slot from a Bus Stand within the Scheme Area, all operators other than the first operator to have registered their service at such Bus Stand with such departure time shall, as soon as reasonably practicable, re-register their service either with an alternative departure time or at an alternative Bus Stop in accordance with this Paragraph 6.

### DEFINITION OF THE SLOT BOOKING SYSTEM FOR BUS STOPS IN NOTTINGHAMSHIRE COUNTY

### **1. Definitions and Interpretation**

These provisions relate to Regulated Bus Bays and Regulated Bus Stands within the BPTI area, as covered by the Scheme. For the purposes of this note the following words shall have the following meanings:-

- "Council" means Nottinghamshire County Council;
- "Regulated Bus Bay" means any Bus Bay within the BPTI specified as a Regulated Bus Stop in Schedule 1 at which the number of Departures in each 30-minute operating period is limited, that is marked by a Bus Stop flag sign and listed in Schedule 1;
- "Bus Stop Clearway" (Regulated or Non-Regulated) means a Bus Stop intended for use by services operating through the Bus Stop rather than terminating at it;
- 4. "Regulated Bus Stand" means any Bus Stand within the BPTI area specified as a Bus

Stand in Schedule 1 at which the number of Departures in each 30-minute period is limited and is marked by a Bus Stand flag sign;

- 5. "Service" means a service provided along a single route by one Bus Operator and denoted by a single service number or service name. This will include any minor variations of the same service as denoted by a prefix or suffix attached to the basic service number or service name;
- 6. "Departure" means a scheduled in-service departure from a Regulated Bus Bay;
- "Departure Slot" means an allotted period of time in which a Bus Operator can occupy a Regulated Bus Bay in order to take up a scheduled departure, as more specifically set out in Paragraphs 3 and 4;
- "Operating Pattern" means the pattern of Departure Slots available from a Regulated Bus Bay;
- 9. "Operating period" means a 30-minute operating period into which the operating



day is divided;

- "Stop Group" means a group of Regulated Bus Bays along the same side of the BPTI;
- "Stop Code" means the code applied to each Regulated Bus Bay in the BPTI;
- 12. "Duplicate Service" means a Service operated by a bus operator that runs an identical route to another Service of the same operator concurrently to help reduce delays on that route.

### 2. General Principles

2.1 There will be two basic types of stop within the BPTI area:

- Regulated Bus Bays for through services, where Bus Operators must not layover for longer than two minutes; and
- Regulated Bus Stands for layover of terminated services which have to wait for their allotted time on a Regulated Bus Bay within the BPTI.

2.2 All departures on the same Service, provided by the same bus operator, must use the Regulated Bus Bay allocated by the Council for all departures. Where possible the Council will allocate a single Regulated Bus Bay for each bus operator for all of their services, and where this is not possible, the Council will seek alternative options as stated in Section 5 of this Appendix.

2.3 Bus operators will not use the BPTI for crew and/or equipment changeover.

### 3. Definition of a Departure Slot at a Regulated Bus Bay

3.1 At Regulated Bus Bays there will be no specifically defined start and end time for a Departure Slot but the number of departures in any 30-minute operating period shall be kept at or below a maximum of ten departures.

3.2 Bus operators should recognise it as in their operational interest to distribute departures evenly with buses leaving the Regulated Bus Bay at no less than a three minute scheduled interval.

3.3 Bus operators will be responsible for managing clashes on the Regulated Bus Bay where a Duplicate Service is being run. The use of adjacent Regulated Bus Bays will not be available for Duplicate Services which must run from the same Regulated Bus Bay as the Service they are duplicating.

#### 4. Definition of a Departure Slot at a Regulated Bus Stand

4.1 Each Regulated Bus Stand has a maximum of six Departure Slots available in any 30-minute operating period.

4.2 Departure Slots will only be allocated in accordance with Paragraph 6 for any Service where that Service has one Departure or more in any 60-minute double operating period.

4.3 Buses may leave the Regulated Bus Stand at any time within its booked Departure Slot, provided that the waiting time at the Regulated Bus Stand prior to that Departure does not overlap into a preceding booked Departure Slot (where it is booked by another service).



4.4 Table 1 specifies the Departure Slots available for booking this operating pattern, being six five minute Departure Slots in each 30-minute operating period.

4.5 If the preceding Departure Slot is booked then a Bus may only wait on the Regulated Bus Stand for the five minute period within its Departure Slot.

4.6 If the preceding Departure Slots are not booked then subject to Paragraph 4.7 a bus may be scheduled to wait on the Regulated Bus Stand for up to 15 minutes prior to its departure time.

4.7 If further Departures are booked onto the Regulated Bus Stand then any Departure that is scheduled to wait on the Regulated Bus Stand for ten or 15 minutes in accordance with Paragraph 4.6 will be required to reduce its waiting time so that it does not overlap with the preceding Departure Slot which has been booked.

4.8 Engines should be switched off (within reason) where waiting time exceeds two minutes.

4.9 Vehicles should not be left unattended without a driver at any time.

### 5. Alternatives

5.1 It may not always be possible to accommodate a new service at the bus operator's preferred Regulated Bus Bay and other stopping points may need to be considered in such a situation.

5.2 Regulated Bus Bays may be available for

new services to use (within the stated departure criteria that apply there).

#### 6. Registration with Traffic Commissioner and Making a Slot Booking with Nottinghamshire County Council

6.1 Bus operators are required to register changes to bus services with the Traffic Commissioner with 56 days' notice. The Bus Operator shall inform the Council of the proposed service changes a minimum of ten working days in advance of submitting such application to the Traffic Commissioner. All notifications should be sent to the Council and addressed to TBH - Transport & Travel Services, Nottinghamshire County Council, County Hall, Loughborough Road, West Bridgford, Nottingham NG2 7QP.

6.2 Where a bus operator provides a service under the frequent service provisions (where registration of changes is not required by the Traffic Commissioner) then the bus operator shall inform the Council of the proposed changes within the same timescales as those set out in Paragraph 6.1.

6.3 For any service that will use Regulated Bus Bays and/or Regulated Bus Stands within the BPTI area, Bus Operators shall state which Regulated Bus Bays and/or Regulated Bus Stands they wish to use by quoting the relevant Stop Code.

6.4 In order to arrange a Departure Slot the Bus Operator shall provide the Council with details of the proposed service number, proposed route



and provisional Stop Codes prior to registration with the Traffic Commissioner. This approach to the Council shall be at least ten working days in advance of registration with the Traffic Commissioner.

6.5 The Council will consider each proposal and allocate services to specific Departure Slots at Regulated Bus Bays and/or Regulated Bus Stands either at the bus operator's preferred Regulated Bus Bay and/or Regulated Bus Stand or at an alternative Regulated Bus Bay or Regulated Bus Stand in the vicinity if the preferred Regulated Bus Bay or Regulated Bus Stand is not available.

6.6 For Regulated Bus Bays and Regulated Bus Stands, the Council will ensure that each new Service will not exceed the departure limit of that Regulated Bus Bay or Regulated Bus Stand.

6.7 Where an incumbent Service is present at a Regulated Bus Bay it will take precedence over a new service that is seeking to take up a slot at that Regulated Bus Bay.

6.8 To determine, for the purposes of Paragraph 6.7, incumbency at a Regulated Bus Bay, Services will be ranked in terms of the first date of registration for that service with the Traffic Commissioner at its current headway (with earlier registrations taking priority over more recent registrations).

6.9 If a service is to introduce more departures from a Regulated Bus Bay then it can do this until all available slots on that Regulated Bus Bay are taken. Once no vacant slots remain, it is up to the bus operator of the service that is being increased to either: - (a) request that they be relocated to an alternative Regulated Bus Bay where the required slots are available for use; or (b) with the agreement of another bus operator using the Regulated Bus Bay, relocate that service to an alternative Regulated Bus Bay.

6.10 Where prior to the commencement of the Scheme two or more services have registered the same scheduled Departure Slot from a Regulated Bus Bay within the BPTI, all bus operators other than the first bus operator to have registered their service at such Regulated Bus Bay with such departure time shall, as soon as reasonably practicable, re-register their service either with an alternative departure time or at an alternative Regulated Bus Bay in accordance with Paragraph 6.5.

6.11 Regulated Bus Bay and Regulated Bus Stand allocations will be determined by the Council, with the priority being to allocate Regulated Bus Bays and Regulated Bus Stands to promote the most efficient operation of the BPTI and minimize Regulated Bus Bay and Regulated Bus Stand conflict. The Council's decision regarding Regulated Bus Bay and Regulated Bus Stand allocations will be final and there will be no opportunity for redress.



#### APPENDIX 4 -City Centre Stop Allocation System Definition of Stops Within EPS Area

	Definitions					Current Occupancy by Individual Stop					Current Occupancy by Stop Group				
Stop	Cat.	Status	Max. Legal Waiting Time Permitted for Buses	Max. No. of Departures Permitted (in any 30 minute operating period)	Max. Length of Departure Slot (minutes)		Existing Number of Departures 16.00 - 17.00	% Occupancy 10.00 - 11.00	% Occupancy 16.00 - 17.00	Analysis By Stop Group	Max. No. of Departures Permitted within EP Scheme (in any 30-minute period)	Existing No. of Departures 16.00 - 17.00	% Occupancy 16.00 - 17.00		
A1	R	Bus Stop Clearway	2 mins	10	NSB	9	8	45%	40%	A1 - A4	40	51	64%		
A2	R	Bus Stop Clearway	2 mins	10	NSB	18	18	90%	90%						
A3	R	Bus Stop Clearway	2 mins	10	NSB	10	11	50%	55%						
A4	R	Bus Stop Clearway	2 mins	10	NSB	14	14	70%	70%						
B1	Т	Bus Stand Clearway	10 mins	3	10	6	4	100%	67%	B1 - B3	9	16	89%		
B2	Т	Bus Stand Clearway	10 mins	3	10	6	6	100%	100%						
B3	Т	Bus Stand Clearway	10 mins	3	10	6	6	100%	100%						
C1	R	Bus Stop Clearway	2 mins	10	NSB	3	2	15%	10%	C1 - C5	30	31	52%		
C2	R	Bus Stop Clearway	2 mins	10	NSB	14	14	70%	70%	1					

			Definition	าร		Current (	Occupancy	y by Indivi	dual Stop	Current Occupancy by Stop Group				
Stop	Cat.	Status	Max. Legal Waiting Time Permitted for Buses	Max. No. of Departures Permitted (in any 30 minute operating	Max. Length of Departure Slot (minutes)		Existing Number of Departures 16.00 - 17.00	% Occupancy 10.00 - 11.00	% Occupancy 16.00 - 17.00	Analysis By Stop Group	Max. No. of Departures Permitted within EP Scheme (in any 30-minute	Existing No. of Departures 16.00 - 17.00	% Occupancy 16.00 - 17.00	
C4	R	Bus Stop	2 mins	period)	NSB	14	15	70%	75%		period)			
	ĸ	Clearway	∠ mins	10	INSE	14		70%	75%					
С9	NR	Bus Stop Clearway	2 mins	No limit	NSB	39	40	No limit	No limit					
C10	R	Bus Stop Clearway	2 mins	10	NSB	4	3	20%	15%					
CL11	R	Bus Stop Clearway	2 mins	10	NSB	1	0	5%	0%					
CL12	R	Bus Stop Clearway	2 mins	10	NSB	10	10	50%	50%					
E1	R	Bus Stop Clearway	2 mins	10	NSB	21	22	105%	110%	E1 - E2	20	33	83%	
E2	R	Bus Stop Clearway	2 mins	10	NSB	10	11	50%	55%					
F1	Т	Bus Stand Clearway	10 mins	3	10	5	5	83%	83%	F1 - F2	7	13	93%	
F2	Т	Bus Stand Clearway	10 mins	4	7.5	8	8	100%	100%					
F3	R	Bus Stop Clearway	2 mins	10	NSB	6	6	30%	30%	F3 - F4	20	26	65%	

ROBIN NETWORK	нобр

			Definitior	าร		Current Occupancy by Individual Stop				Current Occupancy by Stop Group				
Stop	Cat.	Status	Max. Legal Waiting Time Permitted for Buses	Max. No. of Departures Permitted (in any 30 minute operating period)	Max. Length of Departure Slot (minutes)	Existing Number of Departures 10.00 - 11.00	Existing Number of Departures 16.00 - 17.00	% Occupancy 10.00 - 11.00	% Occupancy 16.00 - 17.00	Analysis By Stop Group	Max. No. of Departures Permitted within EP Scheme (in any 30-minute period)	Existing No. of Departures 16.00 - 17.00	% Occupancy 16.00 - 17.00	
F4	R	Bus Stop Clearway	2 mins	10	NSB	18	20	90%	100%					
G1	NR	Bus Stop Clearway	2 mins	No limit	NSB	28	28	No limit	No limit					
G2	NR	Bus Stop Clearway	2 mins	No limit	NSB	34	30	No limit	No limit					
G3	NR	Bus Stop Clearway	2 mins	No limit	NSB	60	52	No limit	No limit					
H1	NR	Bus Stop (Not Clearway)	MOI	No limit	NSB	48	49	No limit	No limit					
H2	NR	Bus Stop Clearway	2 mins	No limit	NSB	48	49	No limit	No limit					
H3	NR	Bus Stop Clearway	2 mins	No limit	NSB	51	49	No limit	No limit					
H4	NR	Bus Stand Clearway	2 mins	No limit	NSB	18	18	No limit	No limit					
H5	NR	Bus Stand (Not Clearway)	MOI	No limit	NSB	0	0	No limit	No limit					

<b>NETWORK</b>	HØØD

			Definitio	ns		Current Occupancy by Individual Stop					Current Occupancy by Stop Group				
Stop	Cat.	Status	Max. Legal Waiting Time Permitted for Buses	Max. No. of Departures Permitted (in any 30 minute operating period)	Max. Length of Departure Slot (minutes)	Existing Number of Departures 10.00 - 11.00		% Occupancy 10.00 - 11.00	% Occupancy 16.00 - 17.00	Analysis By Stop Group	Max. No. of Departures Permitted within EP Scheme (in any 30-minute period)	Existing No. of Departures 16.00 - 17.00	% Occupancy 16.00 - 17.00		
H6	NR	Bus Stop Clearway	2 mins	No limit	NSB	29	30	No limit	No limit						
H7	NR	Bus Stop Clearway	2 mins	No limit	NSB	29	26	No limit	No limit						
H8	R	Bus Stop Clearway	2 mins	10	NSB	1	1	5%	5%						
J1	NR	Bus Stop Clearway	2 mins	No limit	NSB	64	64	No limit	No limit						
J2	Т	Bus Stand Clearway	10 mins	4	7.5	6	4	75%	50%	J2 - J6	20	34	85%		
13	Т	Bus Stand Clearway	10 mins	4	7.5	6	6	75%	75%						
J4	Т	Bus Stand Clearway	10 mins	4	7.5	8	8	100%	100%						
J5	Т	Bus Stand Clearway	10 mins	4	7.5	8	7	100%	88%						
JQ	Т	Bus Stand Clearway	10 mins	4	7.5	8	9	100%	113%						
K1	Т	Bus Stand Clearway	10 mins	4	7.5	8	8	100%	100%	K1 - K3	14	28	100%		

			Definitio	าร		Current Occupancy by Individual Stop					Current Occupancy by Stop Group				
Stop	Cat.	Status	Max. Legal Waiting Time Permitted for Buses	Max. No. of Departures Permitted (in any 30 minute operating period)	Max. Length of Departure Slot (minutes)		Existing Number of Departures 16.00 - 17.00	% Occupancy 10.00 - 11.00	% Occupancy 16.00 - 17.00	Analysis By Stop Group	Max. No. of Departures Permitted within EP Scheme (in any 30-minute period)	Existing No. of Departures 16.00 - 17.00	% Occupancy 16.00 - 17.00		
К2	Т	Bus Stand Clearway	10 mins	4	7.5	8	8	100%	100%						
К3	Т	Bus Stand Clearway	10 mins	6	5	12	12	100%	100%						
M1	NR	Bus Stop (Not Clearway)	MOI	No limit	NSB	21	21	No limit	No limit						
M2	NR	Bus Stop (Not Clearway)	MOI	No limit	NSB	44	45	No limit	No limit						
М3	R	Bus Stop Clearway	2 mins	10	NSB	17	17	85%	85%	M3 - M4	20	37	93%		
M4	R	Bus Stop Clearway	2 mins	10	NSB	20	20	100%	100%						
M5	NR	Bus Stop Clearway	2 mins	No limit	NSB	27	26	No limit	No limit						
M6	NR	Bus Stop Clearway	2 mins	No limit	NSB	9	8	No limit	No limit						
N1	NR	Bus Stop Clearway	MOI	No limit	NSB	4	4	No limit	No limit						



			Definitio	าร		Current Occupancy by Individual Stop					Current Occupancy by Stop Group				
Stop	Cat.	Status	Max. Legal us Waiting Time Permitted	(in any	artures Length of mitted Departure any Slot minute (minutes) rating riod)		Existing Number of Departures 16.00 -	% Occupancy 10.00 -	% Occupancy 16.00 -	Analysis By Stop Group	Max. No. of Departures Permitted within EP Scheme (in	Existing No. of Departures 16.00 -	% Occupancy 16.00 -		
			for Buses	operating period)		11.00 17.00	11.00	17.00		any 30-minute period)	17.00	17.00			
P1	Т	Bus Stand Clearway	10 mins	3	10	6	6	100%	100%	P1 - P3	10	20	100%		
P2	Т	Bus Stand Clearway	10 mins	4	7.5	6	8	75%	100%						
P3	Т	Bus Stand Clearway	10 mins	3	10	6	6	100%	100%						
P4	Т	Bus Stand Clearway	10 mins	4	7.5	8	8	100%	100%	P4 - P5	8	16	100%		
P5	Т	Bus Stand Clearway	10 mins	4	7.5	6	8	75%	100%						
Q1	Т	Bus Stand Clearway	10 mins	4	7.5	6	6	75%	75%	Q1 - Q3	14	24	86%		
Q2	Т	Bus Stand Clearway	10 mins	5	6	10	10	100%	100%						
Q3	Т	Bus Stand Clearway	10 mins	5	6	9	8	90%	80%						
S1	R	Bus Stop Clearway	2 mins	10	NSB	14	15	70%	75%	S1 - S4 & S7	50	73	73%		
S2	R	Bus Stop Clearway	2 mins	10	NSB	14	14	70%	70%						

ROBIN HOOD
NETWORK

			Definition	าร		Current C	Occupancy	y by Indivi	dual Stop	Current Occupancy by Stop Group				
Stop	Cat.	Status	Max. Legal Waiting Time Permitted for Buses	Max. No. of Departures Permitted (in any 30 minute operating period)	Max. Length of Departure Slot (minutes)		Existing Number of Departures 16.00 - 17.00	% Occupancy 10.00 - 11.00	% Occupancy 16.00 - 17.00	Analysis By Stop Group	Max. No. of Departures Permitted within EP Scheme (in any 30-minute period)	Existing No. of Departures 16.00 - 17.00	% Occupancy 16.00 - 17.00	
S3	R	Bus Stop Clearway	2 mins	10	NSB	9	9	45%	45%					
S4	R	Bus Stop Clearway	2 mins	10	NSB	19	19	95%	95%					
S5	NR	Bus Stop Clearway	2 mins	No limit	NSB	36	36	No limit	No limit					
S6	NR	Bus Stop Clearway	2 mins	No limit	NSB	37	37	No limit	No limit					
S7	R	Bus Stop Clearway	2 mins	10	NSB	16	16	80%	80%					
T1	Т	Bus Stand Clearway	10 mins	4	7.5	8	9	100%	113%	T1 - T4	15	29	97%	
T2	Т	Bus Stand Clearway	10 mins	4	7.5	8	8	100%	100%					
Т3	Т	Bus Stand Clearway	10 mins	3	10	4	4	67%	67%					
T4	Т	Bus Stand Clearway	10 mins	4	7.5	8	8	100%	100%					
T5	NR	Bus Stop Clearway	2 mins	No limit	NSB	28	31	No limit	No limit					

ROBIN HOOD

			Definition	าร		Current C	Dccupancy	v by Indivi	dual Stop	Current Occupancy by Stop Group				
Stop	Cat.	Status	Max. Legal Waiting Time Permitted for Buses	Max. No. of Departures Permitted (in any 30 minute operating period)	Max. Length of Departure Slot (minutes)	Existing Number of Departures 10.00 - 11.00	Existing Number of Departures 16.00 - 17.00	% Occupancy 10.00 - 11.00	% Occupancy 16.00 - 17.00	Analysis By Stop Group	Max. No. of Departures Permitted within EP Scheme (in any 30-minute period)	Existing No. of Departures 16.00 - 17.00	% Occupancy 16.00 - 17.00	
Т6	NR	Bus Stop Clearway	2 mins	No limit	NSB	18	20	No limit	No limit					
T7	Т	Bus Stand Clearway	10 mins	4	7.5	8	8	100%	100%					
Т8	R	Bus Stop Clearway	2 mins	10	NSB	20	20	100%	100%					
U1	R	Bus Stop Clearway	2 mins	10	NSB	13	12	65%	60%	U1 - U4	40	65	81%	
U2	R	Bus Stop Clearway	2 mins	10	NSB	18	19	90%	95%					
U3	R	Bus Stop Clearway	2 mins	10	NSB	19	20	95%	100%					
U4	R	Bus Stop Clearway	2 mins	10	NSB	14	14	70%	70%					
U5	NR	Bus Stop Clearway	2 mins	No limit	NSB	32	31	No limit	No limit					
V1	R	Bus Stop Clearway	2 mins	10	NSB	12	12	60%	60%	V1 - V4	40	46	58%	
V2	R	Bus Stop Clearway	2 mins	10	NSB	19	18	95%	90%					

	ноор
NETWORK	<pre>/ )</pre>

Definitions						Current Occupancy by Individual Stop				Current Occupancy by Stop Group				
Stop	Cat.	. Status	Max. Legal Waiting Time Permitted for Buses	Max. No. of Departures Permitted (in any 30 minute operating period)	Max. Length of Departure Slot (minutes)	Existing Number of	Existing	% Occupancy	% Occupancy		Max. No. of Departures Permitted within EP Scheme (in any 30-minute period)	Existing No. of Departures 16.00 - 17.00	% Occupancy	
						10.00 - 11.00	16.00 - 17.00	10.00 - 11.00	16.00 - 17.00				16.00 - 17.00	
V3	R	Bus Stop Clearway	2 mins	10	NSB	14	14	70%	70%					
V4	R	Bus Stop Clearway	2 mins	10	NSB	2	2	10%	10%					
V5	NR	Bus Stop (Not Clearway)	MOI	No limit	NSB	43	44	No limit	No limit					
W1	R	Bus Stop Clearway	2 mins	10	NSB	14	14	70%	70%	W1 - W4	40	53	66%	
W2	R	Bus Stop Clearway	2 mins	10	NSB	16	17	80%	85%	]				
W3	R	Bus Stop Clearway	2 mins	10	NSB	9	8	45%	40%					
W4	R	Bus Stop Clearway	2 mins	10	NSB	14	14	70%	70%					
X1	R	Bus Stop Clearway	2 mins	10	NSB	4	2	20%	10%	X1 - X2	20	12	30%	
X2	R	Bus Stop Clearway	2 mins	10	NSB	10	10	50%	50%					
Y1	NR	Bus Stop Clearway	2 mins	No limit	NSB	14	14	No limit	No limit					

ROBIN H	D

Definitions					Current Occupancy by Individual Stop				Current Occupancy by Stop Group				
Stop	Cat.	Status	Max. Legal Waiting Time Permitted for Buses	Max. No. of Departures Permitted (in any 30 minute operating period)	Max. Length of Departure Slot (minutes)		Existing Number of Departures 16.00 - 17.00	% Occupancy 10.00 - 11.00	% Occupancy 16.00 - 17.00	Analysis By Stop Group	Max. No. of Departures Permitted within EP Scheme (in any 30-minute period)	Existing No. of Departures 16.00 - 17.00	% Occupancy 16.00 - 17.00
Y2	NR	Bus Stop Clearway	2 mins	No limit	NSB	19	19	No limit	No limit				
Y3	NR	Bus Stop Clearway	2 mins	No limit	NSB	21	23	No limit	No limit				
Y4	NR	Bus Stop Clearway	2 mins	No limit	NSB	39	38	No limit	No limit				
Y5	NR	Bus Stop (Not Clearway)	MOI	No limit	NSB	45	43	No limit	No limit				
Y6	NR	Bus Stop (Not Clearway)	MOI	No limit	NSB	36	34	No limit	No limit				
Y7	NR	Bus Stop Clearway	2 mins	No limit	NSB	62	59	No limit	No limit				
Y9	NR	Bus Stop (Not Clearway)	MOI	No limit	NSB	33	32	No limit	No limit				

#### Key to Stop Categories

T - "Terminal" Stand. Can be used by services that observe the waiting time

R - "Regulated Stop". Stop not included in Slot Allocation System but no of departures per hour regulated to a maximum of 10 in any 30-minute Operating Period

NR - "Non-Regulated" Stop. Stop not included in the Slot Booking System and no direct limit on the number of departures from the stop

#### **Other Definitions**

NSB - NSB in operation at Bus Stops

MOI - Buses must pick up and/or set down and move off immediately at "Non Regulated Bus Stops

#### **Stops At Capacity**

Please see "% Occupancy"

For more information about the Greater Nottingham (Robin Hood Area) Enhanced Partnership Scheme, please contact us:

email: public.transport@nottinghamcity.gov.uk Twitter: @Transport\_Nottm Facebook: Transport Nottingham







Nottinghamshire County Council

